

Vehicle handover cannot be performed

Topic number	LI00.20-P-077615
Version	1
Function group	00.20 - Maintenance, service system (FSS, ASSYST)
Date	3/15/24
Validity	Model series 167, 192, 206, 214, 223, 232, 236, 254, 290, 294, 295, 296, 297 and 465
Reason for change	Validities added.

Complaint

The following symptoms may be present in the instrument cluster:

1. "Perform vehicle handover" in the workshop menu to start the maintenance computer for service A/B cannot be carried out.
2. Service confirmation is not possible because "Perform vehicle handover" is displayed. This cannot be carried out.

Cause

Routine change in software in instrument cluster N133/1. Vehicle handover has not taken place.

Remedy

First manually commission the already installed instrument cluster control unit N133/1 and then perform the special procedure to re-initialize ASSYST data in powertrain control unit N127.

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Overall vehicle > Maintenance > Active Service System ASSYST > Cannot be programmed
Overall vehicle > Maintenance > Active Service System Plus ASSYST PLUS > Implausible

Operation numbers/damage codes

XENTRY Tips

Op. no.	Operation text	Time	Damage code	Note
			540R3F1	Please use this damage code when invoicing