

2021 MY Mach E
(SYNC)
Software Update 6.14.0

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Your vehicle has been updated with following:

Enhanced Frunk Convenience -

For Model Year 2021 customers, this update introduces the capability to electronically open your frunk using the FordPass app, SYNC, or keypad.

Enhancements to Digital Infotainment

We've listened to your feedback and we're making changes to your SYNC system so that it's simpler and easier to use on the go. Please continue to send your feedback and we will continue to work on improvements. Changes we've made in this update:

- Replaced the Display Brightness Slider with +/- buttons to make it easier to use on your drive.
- Combined the USB and Bluetooth Media sources into a single app for easy access.
- Added new Onboard Scales, Zone Lighting, and Smart Hitch apps for eligible vehicles.
- Moved the Sketch app into the "Entertainment" page so it's easier to find.
- Updated the icons on the top bar to make them easier to see.
- Added a phone battery icon on phone app screens.

Public Charging

- The Public Charging application, previously known as Charge Assist, can be located in your application drawer, where other apps live.
- You can now start and pay for charging on the BlueOval™ Charge Network without requiring a smartphone. Filter by charge speed and network while staying informed about real-time information about new chargers, such as availability and those under repair.
- A new map view has been added, allowing you to visibly search for nearby chargers and quickly see what's available.

Software updates are designed to help make your vehicle better over time.