



SSM 52381 2024 Nautilus - Inaccurate Clock, Google Map Not Displaying, And/Or Weather Not Updating Along With The Inability To Sign Into Google Automotive Services To Edit A Profile

Some 2024 Nautilus vehicles may have a clock that is inaccurate and/or weather information may not be able to update along with the inability to sign-in to Google Automotive Services to update or edit a profile. During this time the Google Map may also not display in the panoramic display screen next to the speedometer. This may be due to a concern with the telematics control unit (TCU) module software. Inform customers that they can continue to drive the vehicle and that engineering is currently working on revised TCU module software for this concern. Monitor OASIS for additional information and schedule service appointments for customers once the repair becomes available. Note that it is normal for the Google Map to not appear in the panoramic display when in calm mode or when using the Waze app.