



## **SSM 52380 2024 Ranger Raptor - Clicking/Ratcheting Sound From The All-Terrain Control Module (ATCM) When Changing Drive Modes**

Some 2024 Ranger Raptor vehicles may exhibit a condition where the ATCM makes a clicking/ratcheting sound when turning the drive mode rotary dial to change the drive mode. Reprogramming or replacing the ATCM will not resolve this condition. Inform customers that a solution for this condition will be released via a software update delivered over-the-air (OTA) expected in Q4 2024. Software will update automatically if vehicle connectivity is enabled in the vehicle's settings. Schedule a service visit for customers who have disabled vehicle connectivity or who report that they did not receive the update in December 2024. Monitor OASIS for additional information.