



SSM 52378 2024 Nautilus - Driver Seat And Steering Column Not Moving To Easy Entry Position After Setting Up A Client Profile

Some 2024 Nautilus vehicles may exhibit a concern with the driver seat and steering column moving to the saved memory position instead of the easy entry position when approaching or unlocking the vehicle with the key fob. This condition may occur after setting up a client profile and is due to the driver front seat module (DSM) software. Inform customers that they can continue to drive the vehicle and that engineering is currently working on revised DSM software for this condition. Monitor OASIS for additional information and schedule service appointments for customers once the repair becomes available.