



SSM 52350 2022-2023 Mustang Mach-E - Inoperative BlueCruise And Lane Centering After An OTA Update With DTCs U2018:51 Stored In The CMR And U0565:86 Stored In The IPMA

Some 2022-2023 Mustang Mach-E vehicles which recently received an OTA update may exhibit an inoperative BlueCruise and lane centering with diagnostic trouble codes (DTCs) U2018:51 stored in the camera module - rear (CMR) and U0565:86 stored in the image processing module A (IPMA). This may be due to the software level of the CMR. Inform customers that engineering is currently working on a solution for this condition and will be released via Ford Power-Up software updates delivered over-the-air (OTA) expected in mid-late March 2024. The software will update automatically if vehicle connectivity is enabled on the vehicle's settings. Schedule a service visit for customers who have disabled vehicle connectivity or who report that they did not receive the update in March 2024. Monitor OASIS for additional information.