

Safety Recall 24KWE: Right-Hand Shift Stalk Issue

 [Edit](#)  [Clone](#)

Number

24KWE / 24V190 / 2024-161

Supplier

Kongsberg Automotive

Description

Right-Hand Shift Stalk Issue

Date

3/19/2024

What's New

Safety Recall – INTERIM NOTIFICATION

Parts are not currently available for this safety recall. This bulletin will be updated once repair parts are available.

The right-hand shift stalk may have an improper wire harness terminal crimp within the wire harness connector. Loss of communication between the right-hand shift stalk and the transmission may result in the vehicle becoming disabled after it comes to a stop thereby increasing the risk of crash or injury. A transmission fault will appear on the dash display if communication is lost.

Introduction

Parts are not currently available for this safety recall. This bulletin will be updated once repair parts are available.

The right-hand shift stalk may have an improper wire harness terminal crimp within the wire harness connector. Loss of communication between the right-hand shift stalk and the transmission may result in the

vehicle becoming disabled after it comes to a stop thereby increasing the risk of crash or injury. A transmission fault will appear on the dash display if communication is lost.

Situation

65,091 (58,514 US and 6,577 CAN) Model Year 2021-2025 T180/T280/T380/T480/T680/T880/W990 chassis built from 12/07/2020 through 12/23/2022 with Right-Hand Shift Stalk (RHS) Part Numbers Q21-6155-000, Q21-6164-000, and Q21-6165-000.

Resolution

Information Only

Safety Recall – INTERIM NOTIFICATION

Parts are not currently available for this safety recall. This bulletin will be updated once repair parts are available.

Federal Law

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Links

[Chassis List](#)

[KW US Interim Customer Letter](#)

[KW Canada Interim Customer Letter](#)

Authored by: JB3

Revision History

3/20/2024: Chassis List updated