

# Symptom-based workshop manual

**36/17** ENU 8272

Service

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### Symptom in Vehicle Interior – Auxiliary Heater Does Not Function (M-No. 9M1 / 9M9): Retrofitting Heat Protection Mat (SY 36/17)

## **General information**

Change overview:

Release	Date	Change
0	04/07/2017	First publication
1	03/07/2024	<ul> <li>New component status for heat protection mat available</li> <li>Work procedure adapted to new component status of heat protection mat</li> </ul>

Model Line: Macan (95B)

- Model Year: As of 2014 up to 2023
- Equipment: Auxiliary heater (M-No. 9M1 / 9M9)
- Concerns: Circulating pump for auxiliary heater
- Symptom: The auxiliary heater cannot be started.
- Cause: The contacts in the circulating pump connector may be corroded as a result of water leaking into the connector housing.

The fault code **0582 Heater overheated** can be entered in the fault memory of the auxiliary heating control unit.

#### Remedial A heat protection mat will be secured around the circulating pump.

Action:  $958121653 \Rightarrow$  Heat protection mat

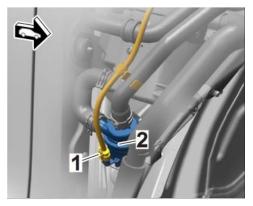
#### Fasten heat protection mat on circulating pump



#### Hot components

- Risk of burns
- $\Rightarrow$  Let hot components cool down.
- $\Rightarrow$  Wear personal protective gear.

- 1 Remove exhaust pipe on auxiliary heater. ⇒ Workshop Manual '826019 Removing and installing exhaust pipe chapter on "Removing"'
- 2 Release electric plug connection  $\Rightarrow$  *Connector for circulating pump*-1- from the circulating pump  $\Rightarrow$  *Connector for circulating pump*-2- and disconnect it.

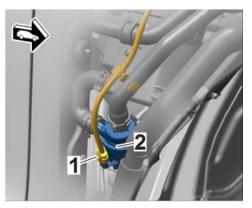


Connector for circulating pump

### Information

Replace damaged or corroded components and connectors if necessary.

- 3 Clean connector contacts and component contacts using a suitable tool.
- 4 Connect electric plug connection  $\Rightarrow$  *Connector for circulating pump*-1- to the circulating pump  $\Rightarrow$  *Connector for circulating pump*-2- until it engages securely.

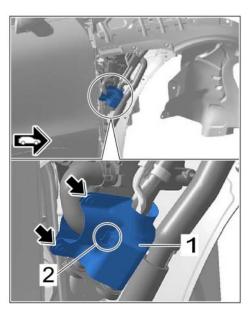


Connector for circulating pump

5 Install heat protection mat ⇒ *Position of heat protection mat*-1- on the circulating pump and lock press-studs ⇒ *Position of heat protection mat*-Arrows-. Arrow ⇒ *Position of heat protection mat*-2- must be pointing downwards.

# **AfterSales**

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Position of heat protection mat

- 6 Install exhaust pipe on auxiliary heater.  $\Rightarrow$  Workshop Manual '826019 Removing and installing exhaust pipe - chapter on "Installing"'
- 7 Read out and delete the fault memory. ⇒ Workshop Manual '033500 Fault memory for on-board diagnosis'

#### Labor position and PCSS encryption

Labor position:

APOS	Labor operation	I No.
82724900	Reworking circulating pump	

PCSS encryption:

Location (FES5)	82720	Circulating pump
Damage type (SA4)	5011	Water leak

 $\Rightarrow$  Workshop Manual '826019 Removing and installing exhaust pipe' References:

 $\Rightarrow$  Workshop Manual '033500 Fault memory for on-board diagnosis'

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