

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



Subject: RATTLE NOISE FROM B-PILLAR AREA WHILE DRIVING ON ROUGH ROADS	Bulletin No.: 09-017/24
	Last Issued : 03/19/2024

BULLETIN NOTES

Bulletin Notes

This bulletin supersedes the previously issued bulletin(s) listed below. The changes are noted in Red text.

Previous TSBs:	Date(s) Issued:
09-033/22	08/22/22

APPLICABLE MODEL(S)/VINS:

2022 MX-30 with VINS lower than JM1DR*****101035 (produced before April 7, 2022)

DESCRIPTION

Some vehicles may exhibit a rattle noise near the driver's and/or passenger's head rests at the B-pillar area while driving on rough roads. This is caused by an interference between the rear end of the front door glass run-channel and the front end of rear sash molding.



Front-door side



Rear-door side

To eliminate this concern, the front end of the rear sash molding has been modified to reduce the contact friction with the front door glass run channel.

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Before the modification



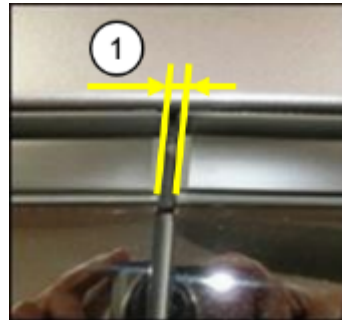
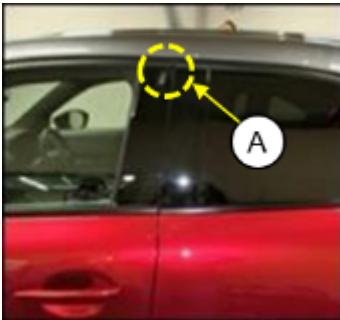
After the modification:
to add ribs at the rear sash molding

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the rear sash molding with a modified one following the instructions on MGSS (REAR SASH MOLDING REMOVAL/INSTALLATION).
3. When installing the rear sash molding, leave 0.20in (5mm) (1) space between the door glass run channel as shown in DETAIL A.

NOTE: Be careful when removing the garnish as it can easily be broken.



DETAIL A

4. Verify the repair.

PARTS INFORMATION

Part Number	Description	Qty.	Notes
DN4E-72-60ZD	RUN CHANNEL (R), GLASS	1	Rear sash molding

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DN4E-73-60ZD	RUN CHANNNEL (L), GLASS	1	Rear sash molding
DN4E-50-M30A	GARNISH (R), REAR DOOR	1	[R]
DN4F-50-M30B	GARNISH (R), REAR DOOR	1	[R] Piano black
DN4E-50-M40A	GARNISH (L), REAR DOOR	1	[R]
DN4F-50-M40B	GARNISH (L), REAR DOOR	1	[R] Piano black

[R]: Replace

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WARRANTY INFORMATION**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	82
Damage Code	98
Part Number Main Cause	DN4E-72-60ZD or DN4E-73-60ZD
Quantity	1
Operation Number / Labor Hours:	XXW2XARX / 0.4 Hrs.(One side) XXW2XBRX / 0.6 Hrs. (Both sides)

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