

<b>Subject:</b>  LOOSE QUARTER WINDOW GLASS MOLDING	<b>Bulletin No.:</b> 09-015/24
	<b>Last Issued :</b> 03/14/2024

## BULLETIN NOTES

### APPLICABLE MODEL(S)/VINS

2024 CX-90

### DESCRIPTION

Some customers may complain that the rear side of the quarter window side molding is loose.



This is caused by the quarter window glass molding deforming due to harmful external conditions such as extreme heat or excessive force applied, and the double-sided tape fixing the molding's back side detaches. To eliminate this concern, the double-sided tape has been widened to enhance attachment.

Customers having this concern should have their vehicle repaired using the following repair procedure.

### REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the quarter window glass with a new one referring to the instructions in MGSS (QUARTER WINDOW GLASS REMOVAL/INSTALLATION).

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

**NOTE:** When installing the quarter glass, pay attention to where it aligns to the rear door beltline molding and the upper molding above the rear window. More than 2 MM misalignment in the horizontal or vertical directions is visible from 2-3 meters away.



3. Verify the repair.

### PARTS INFORMATION

Parts Number	Description	Qty.	Notes
KMV6-62-950A	Glass (R), Side Window	1	Chrome Trim (tinted glass)
KMV6-63-950A	Glass (L), Side Window	1	Chrome Trim (tinted glass)
KEMF-62-950A	Glass (R), Side Window	1	Chrome Trim (green glass - Canada only)
KEMF-63-950A	Glass (L), Side Window	1	Chrome Trim (green glass - Canada only)
KJK8-62-950A	Glass (R), Side Window	1	Black Trim (tinted glass)
KJK8-63-950A	Glass (L), Side Window	1	Black Trim (tinted glass)
BCJH-68-162	Clip (R), Trim	1	[R]
BCJL-68-162	Clip (L), Trim	1	[R]
C513-50-896	Fastener	1	[R]
D204-50-896A	Fastener	1	[R]

[R]: Replacement parts

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical--including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

**WARRANTY INFORMATION****NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	89
Damage Code	9B
Part Number Main Cause	K***-62-950A or K***-63-950A
Quantity	1
Operation Number / Labor Hours:	XXWLRARX / 1.5 Hrs.(PHEV One side) XXWLRBRX / 2.7 Hrs. (PHEV Both sides) XXWLRCRX / 1.6 Hrs. (MHEV (inline 6) One side) XXWLRDRX / 2.7 Hrs. (MHEV (inline 6) Both sides)

**NOTE:** Claim replacement parts as related parts.

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.