

Seat Cushion

Service Category Service

Section Function Group 852

Technician Skill Level A

Market North America

Applicability

VOLVO

Years	Models
2022-2024	VN

Introduction

Certain Volvo VN model trucks have seat cushions that are thinner and wear faster than previous seat model. Follow the instructions below to replace the seat cushion with an alternative cushion that is acceptable.

Important Note:
Only the Fleet affected is allowed to perform this Fleet Improvement.

Production Change Information

This bulletin applies to vehicles built within the specified production changes below.

Brand	Engine	Emission Level	Starting Build Date	Ending Build Date
Volvo	D13, CU15	EM-USA21	04-January-2021	03-October-2023

Warranty Information

This repair is covered by an authorized Service Program. Reimbursement is obtained through the normal claim handling process.		
Claim Type (used only when uploading from the Dealer Bus. Sys.)	B	
Main Labor Code	Description	Hours
1720-16-09-01	Campaign General 0.1 x 8	0.8
Causal Part	23853206	
SCC Authorization Code	S3926	
Expiration Date	December 31st, 2024	

Southeastern Freight Seat Cushion

Parts Information

- Contact Zack Holderfield (Zack.Holderfield@volvo.com) regarding any issues with ordering parts.

Required Tools & Equipment

- None

Calibration Information

- None

Repair Procedure

1. Secure the vehicle for service.
2. Replace the seat cushion following operation **8523-03-02-02 Base, Seat Cushion, Replacement in Impact**.
3. Release the vehicle to service.