



Kia America, Inc.

Software Update for Wireless Phone Charger

Sorento | March 12 2024

This Over-the-Air (OTA) software update is designed to update the wireless phone charger control logic of certain 2024 Sorento vehicles to help improve power usage.

1.	Vehicle Model	2024 Sorento (produced between 12/07/2023 – 02/21/2024)
2.	Time Required	OTA Update (in-vehicle): 8 minutes approx. Once this software is downloaded by the vehicle, a pop-up will be displayed on the infotainment screen when the vehicle is powered off.

Additional information: This OTA will be rolled-out to all eligible Sorento vehicles with an active Kia Connect account.

If you have any questions, please contact the Kia Connect Call Center (844) 886-9411.

Reference Service Action 563.

For more information on Over-the-Air software updates, please visit our website:

<https://owners.kia.com/content/owners/en/ota-software-update.html>