



INTEROFFICE MEMORANDUM

Original Publication Date: February 28, 2024

To: All Lexus Area General Managers/Assistant General Managers

From: Gary Ross 
Vice-President, Product Quality and Service Support

CUSTOMER SUPPORT PROGRAM 23LE05

Certain 2022 - 2023 Model Year NX350H
Certain 2022 Model Year NX450H+
Coverage for High Voltage Floor Under Wire Harness and Rear Traction Motor Cable Corrosion

Specific information for area support is provided below.

Condition

The subject vehicles may exhibit excessive corrosion on the HV Floor Under Wire Harness and Rear Traction Motor Cable at the connector located at the Rear Motor Generator. Excessive corrosion can cause AM Radio Static during certain drive cycles, or, following certain warning indicators, the vehicle may not start.

Dealer Notification

The attached dealer letter will be sent to all Lexus dealers on February 28, 2024.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to ensure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.