

# Front Seat Cushion Shield Loose/Broken

**Service Category** Vehicle Interior

**Section** Seat

**Market** USA

Toyota Supports ASE Certification

## Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2022 - 2023	Tundra, Tundra HV	Transmission(s): 10AT

## Introduction

Some 2022 – 2023 model year Tundra and Tundra Hybrid vehicles may exhibit a loose and/or broken front seat cushion shield. This affects 4-way manual (WM) / 8-way power (WP) and 10-WP seats. The condition can occur on the driver and / or front passenger seats. An updated front seat cushion shield is available to improve its durability under typical customer usage conditions. Follow the Repair Procedure in this bulletin to address this condition.

**Figure 1.**



<b>1</b>	<b>Front Seat Cushion Shield</b>
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## Front Seat Cushion Shield Loose/Broken

### Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
Tundra	TMMTX	RWD/4WD	5TFJA5AA#RX030480
			5TFLA5AA#RX030480
			5TFKB5AA#RX030480
			5TFJA5AB#RX030480
			5TFKB5AB#RX030480
			5TFLA5AB#RX030480
			5TFMA5AB#RX030480
			5TFNA5AB#RX030480
			5TFJA5BC#RX003026
			5TFLA5BC#RX003026
			5TFMA5BC#RX003026
			5TFNA5BC#RX003026
			5TFLA5CD#RX001806
			5TFKB5CD#RX001806
			5TFJA5DA#RX135404
			5TFLA5DA#RX135404
			5TFKB5DA#RX135404
			5TFJA5DB#RX135404
			5TFKB5DB#RX135404
			5TFLA5DB#RX135404
			5TFMA5DB#RX135404
			5TFNA5DB#RX135404
			5TFJA5EC#RX021390
			5TFLA5EC#RX021390
			5TFNA5EC#RX021390
			5TFMA5EC#RX021390
			5TFKB5GD#RX002653
			5TFLA5GD#RX002653

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### Production Change Information (continued)

MODEL	PLANT	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
Tundra HV	TMMTX	RWD/4WD	5TFJC5AB#RX002959
			5TFNC5AB#RX002959
			5TFMC5AB#RX002959
			5TFJC5BC#RX001197
			5TFMC5BC#RX001197
			5TFNC5BC#RX001197
			5TFJC5DB#RX042219
			5TFPC5DB#RX042219
			5TFVC5DB#RX042219
			5TFNC5DB#RX042219
			5TFMC5DB#RX042219
			5TFJC5EC#RX004517
			5TFNC5EC#RX004517
			5TFMC5EC#RX004517

## Front Seat Cushion Shield Loose/Broken

### Warranty Information

OP CODE	DESCRIPTION	MODEL	TIME	OFP	T1	T2
BD2401	R & R Seat Side Cushion Shield (One Side)	Tundra	0.5	71812-#####* 71811-#####* 71806-#####*	62	12
		Tundra HV	0.6			
Combo A	Opposite Side	Tundra	0.4			
		Tundra HV	0.5			

\*Warranty claim MUST be submitted with the correct 10-digit OFP. Choose the correct OFP for the vehicle being repaired by searching for the parts in the Electronic Parts Catalog using the VIN filter.

#### APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

### Parts Information

PART NUMBER		PART NAME	QTY
PREVIOUS	NEW		
71812-0C231-C0	71812-0C232-C0	Shield, FR Seat Cushion, LH Shield, FR Seat Cushion, LH	1
71811-0C171-C0	71811-0C172-C0	Shield, FR Seat Cushion, RH Shield, FR Seat Cushion, RH	1
71811-0C181-C0	71811-0C182-C0	Shield, FR Seat Cushion, RH Shield, FR Seat Cushion, RH	1
71812-0C241-C0	71812-0C242-C0	Shield, FR Seat Cushion, LH Shield, FR Seat Cushion, LH	1
71811-0C191-C0	71811-0C192-C0	Shield, FR Seat Cushion, RH Shield, FR Seat Cushion, RH	1
71806-0C101-C0	71806-0C102-C0	10wp Shield, FR Seat Cushion, LH	1

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### Repair Procedure

1. Confirm the condition exists.

Does the vehicle exhibit a loose and/or broken front seat cushion shield as shown in the figures below?

- **YES** — Continue to step 2.
- **NO** — This bulletin does NOT apply.  
Continue diagnosis using the applicable Repair Manual.

**Figure 2. Loose/Broken Side-cushion Shield (8 WP)**



**Figure 3. Broken Side-cushion Shield (8 WP)**



**Figure 4. Broken Side-shield Cushion (10 WP)**



**Figure 5. Broken Side-shield Cushion (4 WM)**



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### Repair Procedure (continued)

2. Confirm which seat configuration the vehicle has equipped and proceed to the appropriate step.
  - If the vehicle is equipped with a 4-way manual seat configuration, continue to step 3.
  - If the vehicle is equipped with either an 8-way or a 10-way power seat configuration, go to step 4.
  
3. Remove and replace the side manual seat cushion shield.  
 Refer to TIS, applicable model and model year Repair Manual:
  - [2022 – 2023](#) Tundra and Tundra Hybrid:  
*Vehicle Interior – Seat – Front Seat Assembly (for Manual Seat) – Disassembly*
  - [2022 – 2023](#) Tundra and Tundra Hybrid:  
*Vehicle Interior – Seat – Front Seat Assembly (for Manual Seat) – Reassembly*
 Go to step 5.
  
4. Remove and replace the side power seat cushion shield.  
 Refer to TIS, applicable model and model year Repair Manual:
  - [2022 – 2023](#) Tundra and Tundra Hybrid:  
*Vehicle Interior – Seat – Front Seat Assembly (for Power Seat) – Disassembly*
  - [2022 – 2023](#) Tundra and Tundra Hybrid:  
*Vehicle Interior – Seat – Front Seat Assembly (for Power Seat) – Reassembly*
  
5. Confirm the condition no longer exists.