

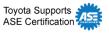
Service

Section

Category Vehicle Interior

Market USA and

Mexico



# **Applicability**

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION	
2021 - 2023	Sienna HV	WMI(s): 5TD	
		Transmission(s): eCVT	
		Plant Code(s): S	

### **REVISION NOTICE**

Meter/Gauge/Display

February 15, 2024 Rev1:

• The Parts Information and Repair Procedure sections have been updated.

Any previous printed versions of this bulletin should be discarded.

#### Introduction

Some 2021 – 2023 model year Sienna Hybrid vehicles may exhibit a MIL ON condition with Diagnostic Trouble Code (DTC) P060694 (Hybrid/EV Powertrain Control Module Processor Unexpected Operation) present. The Hybrid Vehicle Control Computer logic has been modified to reduce the possibility of this DTC setting incorrectly. Follow the Repair Procedure in this bulletin to address this condition.

## **Production Change Information**

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
Sienna HV	TMMI	FWD	5TD#RKEC#PS152101
Sierina nv	I IVIIVII	AWD	5TD#SKFC#PS083996



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# MIL ON With DTC P060694

## **Warranty Information**

#### For USA Market

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
EL2402	Reprogram the Hybrid Vehicle Control Computer	1.1	89981-###*	8A	74

<sup>\*</sup>Warranty claim MUST be submitted with the correct 10-digit OFP. Choose the correct OFP for the vehicle being repaired by searching for the parts in the Electronic Parts Catalog using the VIN filter.

### **APPLICABLE WARRANTY (USA)**

- This repair is covered under the Toyota Hybrid Warranty. This warranty is in effect for 96 months or 100,000 miles, whichever occurs first, from the vehicle's in-service date.
- · Warranty application is limited to occurrence of the specified condition described in this bulletin.

#### For Mexico Market

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
EL2402	Reprogram the Hybrid Vehicle Control Computer	1.1	89981-###*	8A	74

<sup>\*</sup>Warranty claim MUST be submitted with the correct 10-digit OFP. Choose the correct OFP for the vehicle being repaired by searching for the parts in the Electronic Parts Catalog using the VIN filter.

## **APPLICABLE WARRANTY (MEXICO)**

- . This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 60,000 kilometers, whichever occurs first, from the vehicle's in-service date.
- . Warranty application is limited to occurrence of the specified condition described in this bulletin.

# **Parts Information**

### For USA and Mexico Markets

PART	IUMBER	PART NAME	OTV
PREVIOUS	NEW	PART NAIVIE	QTY
89981-08010	89981-08012		
89981-08011	09901-00012	Commission Historial Valviale Control	_
89981-08020	90094 09033	Computer, Hybrid Vehicle Control	
89981-08021	89981-08022		

#### **NOTE**

The hybrid vehicle control computer should NOT be replaced as part of the Repair Procedure.

# **Required Tools & Equipment**

REQUIRED EQUIPMENT	SUPPLIER	PART NUMBER	QTY
Techstream ADVI*		TSADVUNIT	
Techstream 2.0	۸۵۶	TS2UNIT	1
Techstream Lite	ADE	TSLITEPDLR01	
Techstream Lite (Green Cable)		TSLP2DLR01	

**April 19, 2023** 

### NOTE

- Only ONE of the Techstream units listed above is required.
- GTS+ software version 2023.04.003.02 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787 (USA) or 01-55-50103041 (Mexico).
- Use Techstream or an approved J2534 interface to perform flash reprogramming updates. Visit <u>techinfo.toyota.com</u> for more information regarding J2534 reprogramming.

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
Battery Diagnostic Tool*	DCA-8000P_T	1

<sup>\*</sup>Essential SST.

## **NOTE**

Additional SSTs may be ordered by calling 1-800-933-8335 (USA) or 01-800-504-5330 (Mexico).

### **Calibration Information**

MODEL	ENGINE	DRIVETRAIN	CALIBRATION	CALIBRA	ATION ID
WIODEL	ENGINE	DRIVETRAIN	ID NUMBER	PREVIOUS	NEW
	0:	FWD	CID 1	899830801000 899850801000	<u>899830801200</u> /
Sienna HV		FVVD	CID 2	899830801100 899850801000	<u>899850801100</u>
Sierina HV	A25A-FXS	AWD	CID 1	899830802000 899850802000	<u>899830802200</u> /
	AWD		CID 2	899830802100 899850802000	899850802100

<sup>\*</sup>Essential SST.



### **Repair Procedure**

1. Confirm the condition exists.

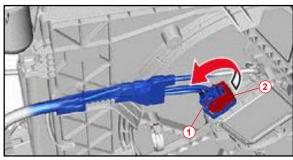
Does the vehicle exhibit a MIL ON condition with DTC P060694 present?

- YES Continue to step 2.
- NO This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- 2. Disconnect the cooling fans.
  - A. Disconnect the cooling fan motor connector.
  - B. Rotate the lever while pushing the lock and disconnect the cooling fan motor connector.

#### **NOTICE**

After disconnecting the cooling fan motor connector, make sure that dirt, water, or other foreign matter does NOT contact the connecting parts of the cooling fan motor connector.

Figure 1.



1	Cooling Fan Motor Connector
2	Lock

3. Flash reprogram the hybrid vehicle control computer.

### **NOTE**

- The battery diagnostic tool MUST be used in Power Supply Mode to maintain battery voltage at 13.5V – 13.5V while flash reprogramming the vehicle.
- For details on how to use the battery diagnostic station, refer to the <u>DCA-8000 Instruction Manual</u> located at TIS Diagnostics Tools & Equipment Battery Diagnostics.

Follow the procedures outlined in <u>T-SB-0107-20</u> *ECU Flash Reprogramming With Security Signature*, and flash the hybrid vehicle control computer with the NEW calibration file update.

# Repair Procedure (continued)

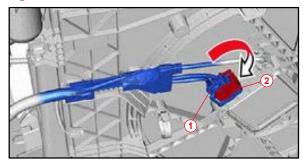
**TOYOTA** 

- 4. Connect the cooling fans.
  - A. Connect the cooling fan motor connector.
  - B. Rotate the lever to lock it.

# **NOTICE**

- When connecting the cooling fan motor connector, make sure that the connecting parts of the cooling fan motor connector are free of dirt, water, or other foreign matter.
- Be sure to securely connect the cooling fan motor connector.

Figure 2.



1	Cooling Fan Motor Connector
2	Lock

5. Using GTS+, clear ANY DTCs and test-drive the vehicle to confirm normal operation and the condition is no longer present.