



SIB 64 05 24

2024-03-27

INTERIOR HEATING REDUCED IN COLD TEMPERATURES

 THIS REPAIR IS MOBILE FRIENDLY

MODEL

E-Series	Model Description	Production Date
G60	5 Series Sedan, i5 Sedan	Vehicles produced from March 2022 to July 2023
G70	7 Series Sedan, i7 Sedan	
i20	iX Sports Activity Vehicle, Battery Electric Vehicle (BEV)	

SITUATION

When the interior temperature of the vehicle is between 5 F (-15 C) and 23 F (-5), the defroster function is limited; and the interior doesn't heat up quickly enough.

CAUSE

Software in the Basic Central Platform (BCP)

CORRECTION

- If the current I-level is lower than ...22-11-540, program the vehicle using ISTA.
- If the I-Level is already at ...22-11-540 or higher AND there is a customer concern for this situation than replace the interior temperature sensor.

PROCEDURE

Determine the vehicle's current integration level (I-level) by either using AIR or the AWP (Aftersales Workplace) applications.

1. Is the current vehicle I-level lower than:

Model	Target integration level
G60 G70	G070-22-11-540
i20	I020-22-11-540

YES: Proceed to Step 2



NO: If there is a customer concern for this situation **AND** the I-Level was newer than 22-11-540, only then replace the interior temperature sensor (B857, general location shown).

Follow **Repair Instruction 6411938** "Removing and installing/replacing the temperature sensor for the vehicle interior".

2. Program the vehicle using ISTA **4.46.1** (released late Feb. 2024) or higher.

Model	Target integration level
G60 G70	G070-24-03-525 or higher
I20	I020-24-03-525 or higher

After the programming has been fully completed, check the functionality of the system.

Note: ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a BMW-approved battery charger/power supply (SI B04 23 10).

For information on programming and coding with ISTA, refer to TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

PARTS INFORMATION

Only if vehicle software update does not resolve customer concern, then should the sensor be installed.

Parts should be available mid-April 2024.

Part Number	Description	Quantity
61 31 5 A8B 534	Interior Temperature Sensor G60 / G70	1
OR		
61 31 5 A8B 530	Interior Temperature Sensor i20	1

CLAIM INFORMATION

Vehicle Programming and Encoding

During this workshop visit, the affected vehicle may also show one or more programming and encoding Technical Campaign repairs open, the programming and encoding procedure may only be invoiced one time.

Select one of these open Technical Campaigns to perform and submit for updating the vehicle to the required I-level or higher when applicable (Includes labor operation codes 00 00 006/556, 61 21 528 and 61 00 730).

Please be sure to also perform any additional before and/or after work (including attaching labels) as required by the open campaigns on the vehicle. Close any other open programming and encoding Campaign repairs as outlined in the corresponding Service Information Bulletin.

Only when the above does not apply, the BMW software solution is then covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks, or the BMW Certified Pre-Owned Program as described below.

Repair Code:	6411308000	Passenger compartment temperature sensor (centre vent, footwell air outlet) short circuit
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Obtain the flat rate unit (FRU) allowances for the following that applies.

Vehicle Test

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	As applicable
Or:		
00 00 556	Carrying out vehicle test (Plusposition work)	As applicable
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	As applicable

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Vehicle Diagnosis

Labor Operation	Description	Labor Allowance
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time)	WT FRU
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

Work time labor operation codes 61 00 006 and 00 58 500 are not considered Main labor operations.

And, if the:

Vehicle's is I-level is lower than G070-22-11-540, or I020-22-11-540, as Applicable with No Open Programming and Encoding Technical Campaign

Labor Operation	Description	Labor Allowance
61 00 730	Program/encode control unit(s), includes deleting the fault memory	As applicable

And/or:

Vehicle's is I-level is at, or higher than G070-22-11-540, or I020-22-11-540 as Applicable.

Labor Operation	Description	Labor Allowance
64 11 938	Removing and installing/replacing temperature sensor for vehicle interior (Associated work, After vehicle diagnosis)	As applicable

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (the last seven (7) characters of the VIN, select the applicable Model if two or more vehicle choices show), or enter the full VIN (17 characters), click on the "Search" button. Next, click on the "Flat Rate Units" button and enter the flat rate labor operation code in the field to the right, click "Search" to display the Flat Rate Unit Group detail choices.

Vehicle Programming and Encoding – Additional Work (RO and Claim Comments Required)

This procedure automatically reprograms and encodes any vehicle control modules that do not have the latest software I-level.

If one or more control modules fail during the reprogramming procedure, claim the required consequential repair work procedures to address this issue (including performing the IRAP Control Unit Recovery first as required, refer to the SIB in AIR) under the Repair Code in this bulletin together with the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis* that applies.

Please explain the additional work procedures that were performed (The why and the what) on the repair order and in the claim comments.

For covered repairs that address control module failures that occurred prior to performing this reprogramming procedure, claim this work with the Repair Code listed in AIR together with the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis* that applies.

(*) Based on which one applies to your center, please refer to **SI B01 01 20 or B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work

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time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

