



Service Bulletin

Bulletin No.: 24-NA-059

Date: March, 2024

INFORMATION

Subject: Technician May Inadvertently Miss Diagnose and Replace The Wrong Drive Unit Fluid Pump — DTC P31A0

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	Hummer EV Models	2022	2024				

Involved Region or Country	North America
Condition	Some technicians may Inadvertently Miss Diagnose and Replace the Wrong Drive Unit Fluid Pump — DTC P31A0.
Cause	This condition may be caused by the technician not using GDS data to confirm which module is setting the Diagnostic Trouble Code.
Information	Review GDS Session Log to determine the DTC is setting in the DMCM or the DMCM2: <ul style="list-style-type: none"> • If the DTC P31A0 is set in the DMCM 2, it is the rear. • If the DTC P31A0 set in the DMCM, it is the front.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Version	1
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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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