



Service Bulletin

Bulletin No.: 23-NA-209

Date: March, 2024

TECHNICAL

Subject: Oil Can and/or Pop Noise from Roof Area During Car Wash

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Colorado	2023	2024	-	-	All	All
GMC	Canyon						

Involved Region or Country	North America
Additional Options (RPOs)	Excluding all vehicles equipped with Sunroof (RPO -CAC)
Condition	Some customers may comment on a oil canning or popping noise originating from the roof area during or after a automatic car wash.
Cause	The cause of the condition may be force from some air dryers at a automated car wash can cause flex in the roof panel, causing a loud oil canning type sound.
Correction	Repair any damage done during the event and apply stiffening patches to the underside of the roof panel following the procedure listed below.

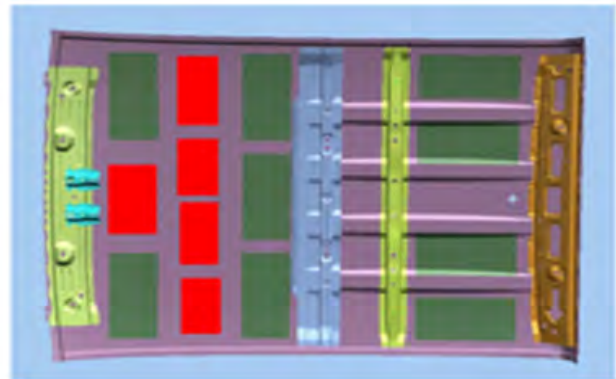
Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

If you encounter a vehicle with the above concern, repair any damage done to the roof by following the proper repair procedures within SI.

Once the roof is repaired of all damage, complete the following procedure to install stiffening patches to the underside of the roof panel.

- Drop the headliner, but do not fully remove from the vehicle. Refer to *Headlining Trim Panel Replacement* in Si.



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- Once the headliner is dropped (but not removed) apply the 5 stiffening panels to the underside of the roof panel in the **RED** locations in the illustration above.
- Once the panels are installed, reinstall the headliner. Refer to *Headlining Trim Panel Replacement* in Si.
- Verify the condition is corrected.

Parts Information

Causal Part	Description	Part Number	Qty
N/A	Patches	15828539	5

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6086078*	Install Roof Stiffening Patches	1.6hr
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	Released January 25, 2024 Revised March 18, 2024 – Added 2024 Model Year.

