



Service Bulletin

Bulletin No.: 22-NA-057

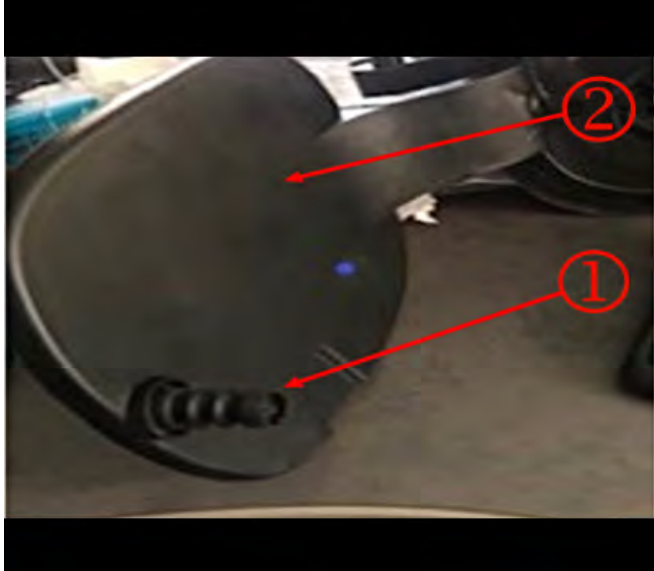

Date: March, 2024

TECHNICAL

Subject: Fuel Door Does Not Open, Fuel Door Tappet Falls Out of the Hinge

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Models	2021	2024	—	—	—	—
	XT6	2020					
Chevrolet	Blazer	2019					
	Suburban	2021					
	Tahoe	2021					
GMC	Yukon Models	2021					

Involved Region or Country	North America
Condition	<p>Some customers may comment on having one of the following conditions:</p> <ul style="list-style-type: none"> Fuel door does not open Fuel door tappet falls out of the hinge

<p>Cause</p>		<p>6003725</p>
		<p>6014256</p>
<p>This condition may be caused by the tappet, as shown in the picture above (tappet and rubber boot) (1), becomes detached making the tappet loose in the housing hinge (2) misaligning the tappet to the lock actuator or the tappet is no longer retained to the hinge (missing tappet). The misalignment of the tappet to the lock actuator could cause the fuel door to not operate correctly and in some cases damage the lock actuator or lock actuator mount (3), shown in the picture above. A missing tappet boot may also cause the tappet to become detached to the hinge as the boot is part of the secure attachment of the tappet to the hinge.</p>		
<p>Correction</p>	<p>If the tappet or boot is missing, replace the tappet following the procedure below. Note: Replace the fuel door if it is damaged, new fuel door comes with the tappet.</p>	

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Service Procedure

1. Remove the tappet, turn clockwise ¼ turn and discard.
2. Align the new tappet base tabs to the hinge opening and turn counterclockwise ¼ turn, making sure the tappet boot is correctly positioned and

Note: The new tappet should NOT have any movement in any direction.

Parts Information

Causal Part	Description	Part Number	Qty
X	RETAINER-F/ TNKFIL DR HOLD OPEN	86785559	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1481618*	Tappet Replacement On Fuel Tank Filler Pipe Housing	0.2 hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	Released April 21, 2022 Revised May 11, 2022 to change Warranty Time. Revised March 18, 2024 - Added 2023 and 2024 Model Years and Important statement.

