



# Service Information

Offboard Diagnostic Information System Service (ODIS Service)

Number: VOS-24-19

Subject: 97HB or 97ZZ A5 Module Front Camera Hotfix  
Instructions

Date: Feb. 29, 2024

***Important:***

***We recommend installation of this hotfix on one diagnostic device ONLY. Hotfix must be removed immediately after performing the procedure.***

## 1.0 – Introduction

The hotfix applies to the ID.4. If you are getting an error programming the A5 Module Front Camera.

Software configurations S313 or A321

**!! The Hotfix must be removed after performing the diagnostic procedure. !!**

## 2.0 – Prerequisite

ODIS Service Diagnostic Content version 2.49.6 must be installed.

To confirm the installed diagnostic content version in ODIS Service, go to: **Info > Versions.**

## 3.0 – Download Hotfix

1. Open a **Web Browser** on the diagnostic device and logon to **vwhub.com**
2. Navigate through **Elsa2Go>Service References>Software/Hardware Updates**
3. Search for VOS-24-19 A5 Module Front Camera zip file.
4. Click the **A5 Module Front Camera Hotfix Zip File** and **Save** it to your Windows desktop.
5. Close your browser.

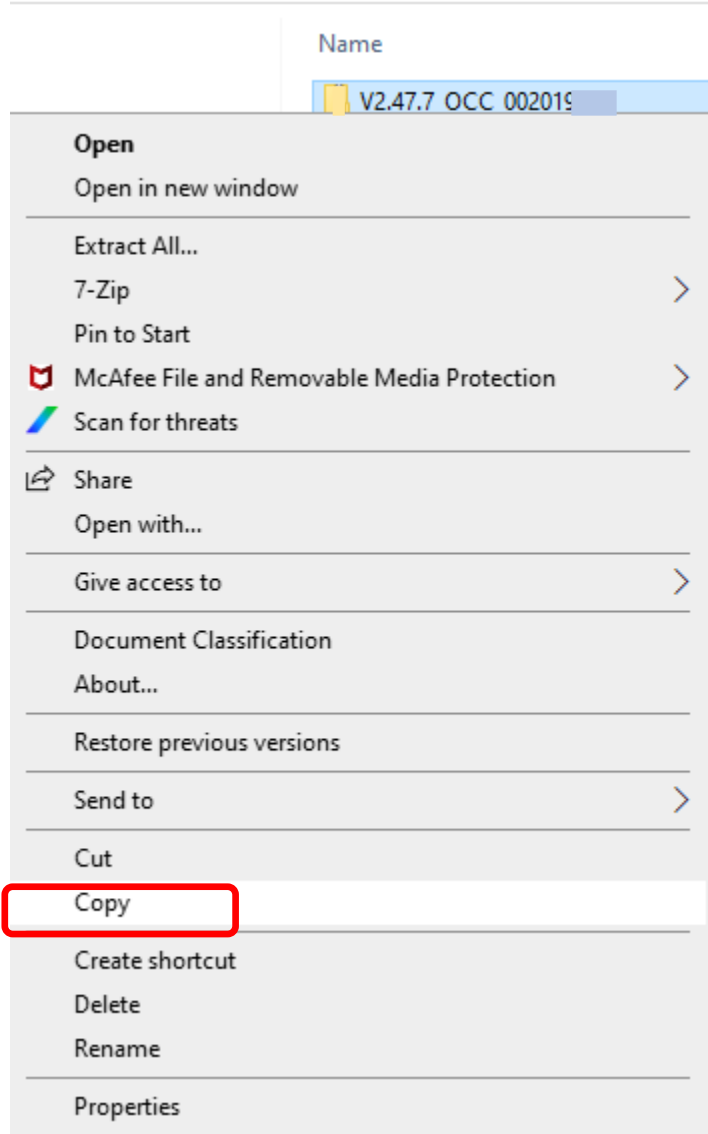
**(cont.)**



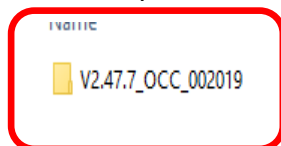
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Browse to the desktop and double-click the **A5 Module Front Camera HotFix Zip File** to open it.

6. Right click the file (example only) name and select **Copy**:



7. Right click anywhere on the Windows desktop and select **Paste**. This file icon (example) must appear on the desktop:



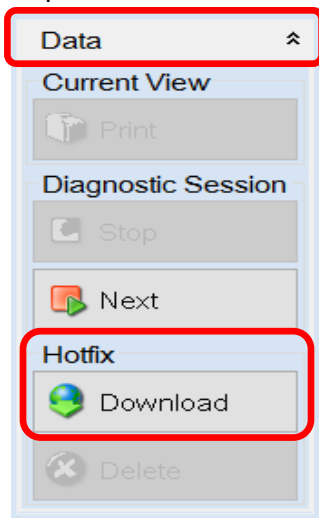
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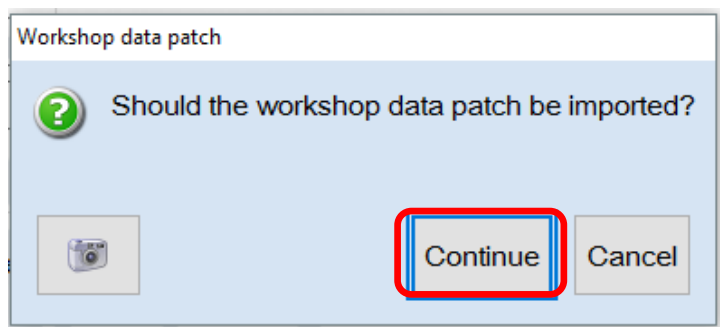
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## 4.0 – Install Hotfix into ODIS Service

1. Open ODIS Service (“Run as Administrator”)
2. Expand the **Data** submenu and click **Download** (under **Hotfix**):



3. Click **Continue**:

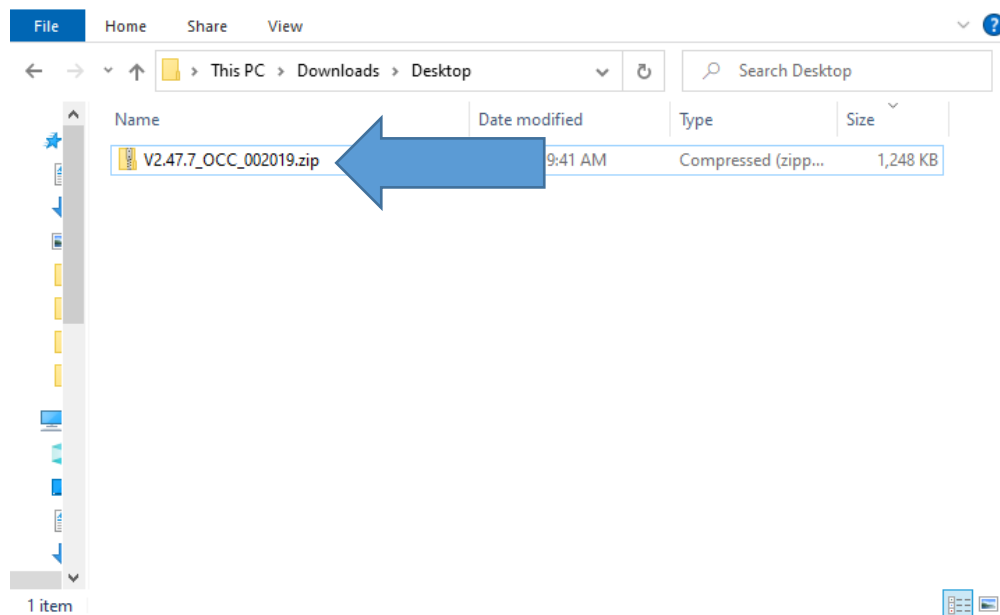


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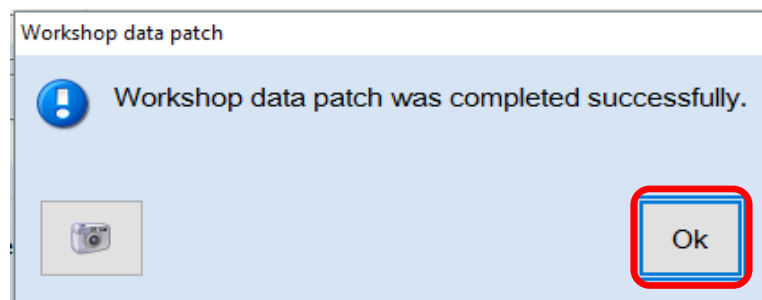


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4. A Directory Selection window will appear. Browse to and **highlight the Hotfix file**, then click **Select Folder**:



5. Click **OK**:



6. Perform the diagnostic procedure.

## ***Important:***

***The Hotfix must be removed after performing the procedure. Failure to do so will cause other vehicle diagnostics sessions to malfunction.***

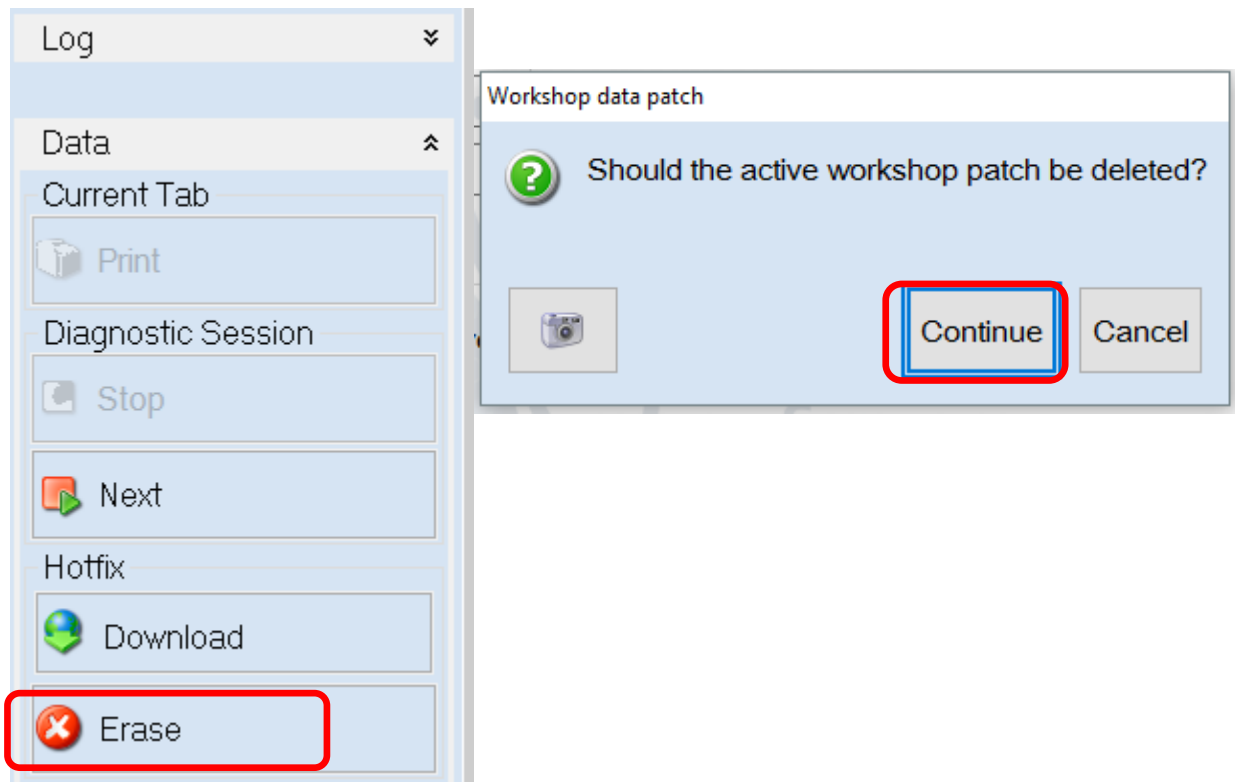
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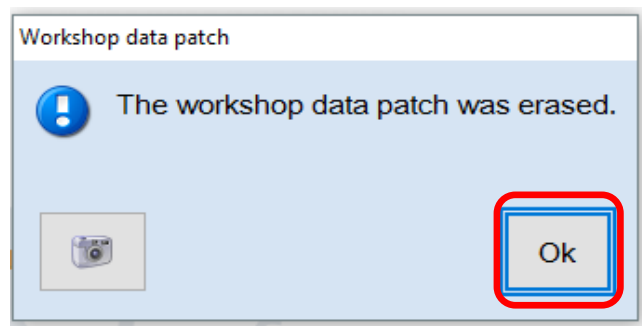
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## 5.0 – Uninstall the Hotfix from ODIS Service

1. Select **Erase** (under Hotfix), then **Continue**:



2. Click **OK** and close ODIS Service:



**Please contact Diagnostic Tester Software Support by phone at 888-896-1298 or email [softwaresupport@vw.com](mailto:softwaresupport@vw.com) with any questions or concerns.**