

**On-car analysis list from March 18th, 2024
please contact VW Helpline before attempting repair**

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Atlas, Cross Sport	23-24	All	All	Exhaust/Heat shield noise	Customer states rattle from below the vehicle (Untouched vehicle)
	Atlas, Cross Sport, Taos, Jetta	24	All	All	MIL-on P0442	Customer states Mill-on, P0442 stored in ECM memory (leak must be from fuel cap area) (Untouched vehicles)
	Taos	23-24	All	All	MIL-on P0462 and/or P0463	Customer states Mill-on, P0462 and/or P0463 stored in ECM memory (Untouched vehicles)
	All	23-24	All	All	Fuel Gauge	Customer states fuel gauge does not read full after filling the fuel tank (Untouched vehicles)
	Jetta GLI	24	All	All	Rattle Noise	Customer states rattle noise from below the vehicle (Noise must be fuel line related) (Untouched vehicles) (Refer to "24 Jetta fuel line rattle worksheet in VTA)
Electric	Atlas, Cross Sport, Jetta, Taos, Tiguan	22-23	All	All	Key Battery	Customer states key FOB lock/unlock functions do not work via button press (not KESSY). (Must have B147918 and/or B147A18 in Address 09)
	ID.4	23-24	All	All	Sunroof	Customer states sunroof cracked (Untouched vehicle)
	ID.4	23-24	All	All	Rear Spoiler	Customer states rear spoiler is loose (Untouched vehicle)
	Tiguan	24	All	All	Seat Cover	Customer states driver and/or passenger front seat cover discolored (Untouched vehicle)
	Tiguan	22-23	All	All	Seat Belt	Customer states seat belt won't retract