



SSM 52312 2024 F-150 - Owner's Manual - Cannot Be Accessed While The Vehicle Is At Speed

Some 2024 F-150 vehicles may exhibit a pop up message stating the Owner's Manual is not available while the vehicle is in motion. A preliminary pop up message will ask if you are the passenger. After selecting Yes I Am The Passenger, the pop stating Not Available still appears in the center display screen and the Owner's Manual cannot be accessed. This may be due to the accessory protocol interface module (APIM) software. Replacement or reprogramming of the APIM will not resolve this condition. Inform customers that engineering is currently working on a solution for this condition and will be released via Ford Power-Up software updates delivered over-the-air (OTA) expected in Q3 2024. Software will update automatically if vehicle connectivity is enabled in the vehicle's settings. Schedule a service visit for customers who have disabled vehicle connectivity or who report that they did not receive the update in Q3 2024. Monitor OASIS for additional information.