



Service Bulletin

Bulletin No.: 24-NA-054

Date: March, 2024

INFORMATION

Subject: Information on No Heated Seats or Heated Steering Wheel During Remote Start

Brand:	Model:	Model Year:		VIN Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2018	2024	—	—	—	—
GMC	Terrain		2020				
Holden	Equinox						

Involved Region or Country	North America, Europe, Middle East, GM Korea Company, Australia/New Zealand
Additional Options (RPOs)	Equipped STEERING WHEEL HEAT - MANUAL (RPO UVD)
Condition	Customers may comment that with a remote start their seats and steering wheel do not heat up, but that they work once the ignition is on and the button is pressed for the heated seats and on the steering wheel controls.
Cause	This is by design, and functions correctly. RPO UVD is a manual heated steering wheel. There are not options for automatically heated seats or heated steering wheel.
Correction	

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Version	1
Modified	Released March 15, 2024

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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