

Technical Service Bulletin (TSB)
Seat Belt Height Adjuster

REFERENCE:	TSB: 10-001-24 GROUP: 10 - Restraints	Date:	January 13, 2024	REVISION:	10-002-23
VEHICLES AFFECTED:	**2023 (MV) Jeep Compass** This bulletin applies to vehicles built on or after August 23, 2023 (MDH 0823XX) and on or before **September 30, 2023 (MDH 0930XX)**.			MARKET APPLICABILITY:	
				<input type="checkbox"/> NA	<input checked="" type="checkbox"/> MEA
				<input type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input checked="" type="checkbox"/> EE	<input type="checkbox"/> CH
CUSTOMER SYMPTOM:	Customers may experience the seat belt position adjuster will not adjust to the maximum height position.				
CAUSE:	Incorrectly installed upper B-Pillar trim panel retaining clip.				

This bulletin supersedes Technical Service Bulletin (TSB) 10-002-23, date of issue October 27, 2023, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include a model change, new clean date, and new RSU number.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) ****24-011, date of issue January 13, 2024****. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/ Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves checking the driver and passenger side seat belt height adjuster for proper range and, if needed, replacing the upper B-Pillar trim panel.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-19-21-90	Adjuster, Seat Belt Height, Inspection (0 – Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
23-19-21-91	Upper B-Pillar Trim Panel, Left or Right, Replace (0 – Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
23-19-21-92	Upper B-Pillar Trim Panel, Both Sides, Replace (0 – Introduction)	6 - Electrical and Body Systems	0.6 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	735721927	Upper B-Pillar Trim Panel, Right Side	Gray
1 (AR)	735722370	Upper B-Pillar Trim Panel, Right Side	Black
1 (AR)	735721928	Upper B-Pillar Trim Panel, Left Side	Gray
1 (AR)	735722371	Upper B-Pillar Trim Panel, Left Side	Black

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Inspect the seat belt height adjuster on both the front driver and passenger side for the proper adjustment range.
2. Does the seat belt height adjuster exhibit full range when adjusting on both the front driver and passenger side?
 - YES>>>> This bulletin has been completed. Use Inspection LOP (23-19-21-90) to close the active RSU.
 - NO>>>> Proceed to [Step 3](#).
3. Replace the affected upper B-Pillar trim panel. Refer to the detailed service procedure listed in DealerCONNECT> Service Library under: 23 - Body / Interior / Panel, B-Pillar Trim, Upper / Removal and Installation.

NOTE: Confirm the upper B-Pillar trim panel clips are installed properly [Fig. 1](#).

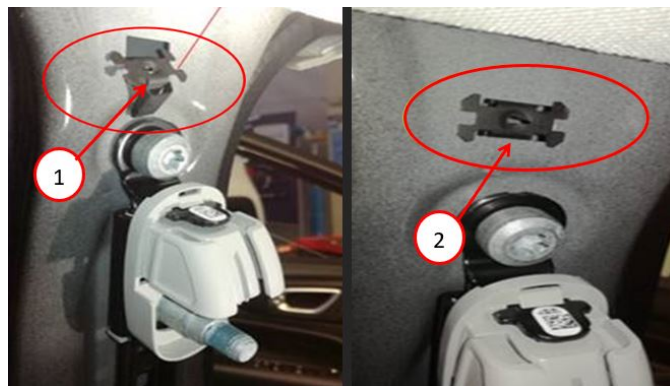


Fig. 1
B-Pillar Clip

- 1 - Improperly Installed B-Pillar Clip
2 - Properly Installed B-Pillar Clip

POLICY:

Reimbursable within the provisions of the warranty.

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