

REFERENCE:	TSB: 23-002-24 GROUP: 23 - Body	Date:	January 5, 2024	REVISION:	23-093-23
VEHICLES AFFECTED:	2023 (WS) Grand Wagoneer/Wagoneer This bulletin applies to vehicles built on or after **January 18, 2023 (MDH 0118XX) and on or before May 10, 2023 (MDH 0510XX)** equipped with Middle East Equipment Group (Sales Code ABD).	MARKET APPLICABILITY:			
		<input type="checkbox"/> NA <input type="checkbox"/> CH <input type="checkbox"/> EE <input type="checkbox"/> IAP <input type="checkbox"/> SA <input checked="" type="checkbox"/> MEA			
CUSTOMER SYMPTOM:	Customers may comment on the following: <ul style="list-style-type: none"> The front fascia may be damaged during off road driving/driving over obstacles (air dam sits too low allowing for sand intrusion) Fig. 1. 				
CAUSE:	Incorrect air dam installed.				

This bulletin supersedes Technical Service Bulletin (TSB) 23-093-23, date of issue August 29, 2023, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include updated build dates, RSU number and part number.

This Technical Service Bulletin (TSB) has also been released as a ****Rapid Service Update (RSU) 24-006**, date of issue January 05, 2024. ****** All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/ Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.



Fig. 1
Incorrect Air Dam Installed

REPAIR SUMMARY:

This bulletin involves replacing the front air dam.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-02-78-92	Air Dam - Replace Front (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.5 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1	**7MV44GXHAA**	Air Dam, Front - Bumper	
(AR)	68225214AA	Clip, Fascia	Retaining Clip If Broken

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Repair Procedure. If any vehicle not on the VIN list exhibits the symptom listed above in the customer symptom section, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
Trim Tool	C-4755	Essential Tool

REPAIR PROCEDURE:

1. Raise and support the vehicle. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info>04 - Vehicle Quick Reference / Hoisting / Standard Procedure.
2. Replace the air dam by removing the six hex head bolts from the air dam [Fig. 2](#).

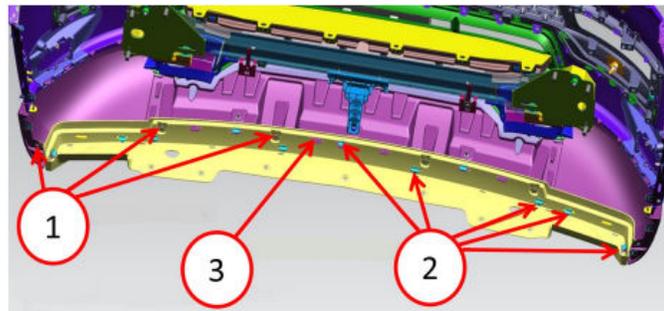


Fig. 2
Air Dam Fasteners

- 1 - Six Hex Head Bolts
- 2 - Shoe Clips
- 3 - Snap Tabs

3. Using a trim stick, unfasten the 11 shoe clips [Fig. 2](#).
4. Using a trim stick, unseat the remaining snap tabs [Fig. 2](#) and pull the air dam off.
5. Install the new air dam by seating the snap tabs [Fig. 2](#).
6. Fasten the 11 shoe clips [Fig. 2](#).
7. Install the six hex head bolts on the air dam [Fig. 2](#).
8. Lower the vehicle.

POLICY:

Reimbursable within the provisions of the warranty.

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.