

<b>REFERENCE:</b>	<b>TSB:</b> 08-003-24 <b>GROUP:</b> 08 - Electrical	<b>Date:</b>	January 3, 2024	<b>REVISION:</b>	-
<b>VEHICLES AFFECTED:</b>	<b>2024 (JL) Jeep Wrangler</b> <b>2024 (JT) Jeep Gladiator</b> This bulletin applies to vehicles built on or after January 28, 2023 (MDH 0128XX) and on or before February 20, 2023 (MDH 0220XX).			<b>MARKET APPLICABILITY:</b>	
				<input checked="" type="checkbox"/> NA	<input checked="" type="checkbox"/> MEA
				<input checked="" type="checkbox"/> SA	<input checked="" type="checkbox"/> IAP
				<input checked="" type="checkbox"/> EE	<input checked="" type="checkbox"/> CH
<b>CUSTOMER SYMPTOM:</b>	<b>Customers or technicians may experience one ore more of the following:</b> <ul style="list-style-type: none"> <li>• Horn is inoperative.</li> <li>• Horn sound is very low.</li> <li>• Horn is physically dissembling.</li> </ul>				
<b>CAUSE:</b>	Manufacturing Issue.				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 24-002, date of issue January 03, 2024. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

#### REPAIR SUMMARY:

This bulletin involves inspecting both horn date codes and replacing the horn(s) if needed.

#### CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-40-01-93	Horns - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
08-40-01-94	Horn - Inspect and Replace - One or Both (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
Failure Code	ZZ	Service Action	

#### OPTIONAL EQUIPMENT:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-40-01-62	PHEV Equipped (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

**SPARE PARTS:**

Qty	Part No.	Description	Notes
1 (AR)	68284211AA	Horn, Low Note	Includes Bracket
1 (AR)	68284212AA	Horn, High Note	Includes Bracket

**DIAGNOSIS:**

If the customer's VIN is listed on the VIP or on your RSU VIN list, perform the Repair Procedure. If any vehicle not on the VIN list exhibits the symptom listed above in the customer symptom section, perform the Repair Procedure.

**REPAIR PROCEDURE:**

1. Remove the front grille to gain access to the horns [Fig. 1](#). Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info > 23 - Body / Exterior / Grille / Removal.



**Fig. 1**  
Horn Locations

2. Inspect the build date codes on each horn [Fig.2](#).



**Fig. 2**  
Build Date Location

3. Is the build date shown on either horn 01/25/2023?
  - YES>>> Proceed to [Step 6](#).
  - NO>>> Proceed to [Step 4](#).
4. Install the front grille. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info > 23 - Body / Exterior / Grille / Installation.
5. This bulletin has been completed, use inspect LOP (08-40-01-93) to close the active RSU.

6. Replace one or both horns as needed. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info > 08 - Electrical / 8H - Horn / Horn / Removal and Installation.

**NOTE: Only replace the horn(s) that are built on 01/25/2023.**

**POLICY:**

Reimbursable within the provisions of the warranty.

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