

INTERNATIONAL WARRANTY BULLETIN



TO: Dealer Principal, Service Manager,
Service Advisor, and Warranty Claims
Administrator

NO: ID-24-01
DATE: January 5, 2024

SUBJECT: (XN1) eFlite Si-eVT
Transmission – Certain 2017 - 2023
Chrysler Pacifica (RU)

FOR: China

PURPOSE:

To announce a warranty extension on the eFlite Si-eVT Transmission (Sales Code DFQ) on the following vehicles:

- 2017 - 2023 Chrysler Pacifica (RU)

Affected Vehicles:

This warranty extension bulletin applies only to vehicles equipped with a:

- 3.6L V6 Hybrid Engine (Sales Code EH3) and an eFlite Si-eVT Transmission (Sales Code DFQ) built on or after August 12, 2016 (MDH 0812XX) and on or before December 27, 2022 (MDH 1227XX)

NOTE: This warranty extension coverage period is 25 years / Unlimited miles from the vehicle's In-Service Date.

TIMING:

Effective Immediately

ACTION:

This bulletin supersedes ID-23-08 (Warranty Extension XE1) for China.

Always check *DealerCONNECT* or *WiADVISOR VIP* to verify if a vehicle is involved in a warranty extension. A vehicle involved in this warranty extension will display an (XN1) RU PHEV Trans. - China message in VIP. If no (XN1) coverage message displays in VIP, the vehicle is not in the scope of this warranty extension and no further action is required on your behalf.





All technicians are required to familiarize themselves with Technical Service Bulletin 21-001-24 before replacing the Transmission on select vehicles.

The Global Claim System (GCS) will only honor the warranty extension coverages on the labor operation number(s) in the Service Bulletin.

Refer to Technical Service Bulletin 21-001-24 for Part and LOP information.

ADDITIONAL INFORMATION:

If a customer has already experienced this specific condition and paid to have it repaired, or has questions or concerns about this issue, they should contact their local distributor in the Owner Manual.

Please ensure that all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

FCA International Operations LLC reserves the right to change any or all of the rules set forth in the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.

