



Preliminary Information

PIP5960 4.3L (LV3) Engine Restriction

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500	2014 - 2018	All	All	4.3L (LV3)	All
GMC	Sierra 1500	2014 - 2018	All	All	4.3L (LV3)	All

Involved Region or Country	North America
Condition	4.3L LV3 Engine Restriction
Cause	Limited Stock

In recent months, the production capacity of one of our engine suppliers has been constrained.

This supply shortfall has limited our ability to keep up with demand, resulting in growing backorders and SPAC cases.

At this time, we will be fulfilling only orders that are associated with a valid VIN and for a vehicle that is under warranty Bumper-to-Bumper/Powertrain.

If engine replacement is determined, see the following directions.

Correction:

Please validate in IVH/GWM the vehicle is within new vehicle/Powertrain warranty and was built with the RPO LV3. For vehicles outside of New Vehicle/Powertrain Warranty, see the non warranty section below.

U.S Dealers:

For New Vehicle/Powertrain warranty requests, please contact the Product Quality Center (PQC) by opening a new case via Dealer Case Management (DCM).

From the DCM home page, click on "New PQC Case" found on the Technical Assistance tab.

Please refer to the Template Section below for required PQC case information.

Dealers in Canada:

please contact the PQC by calling 1-866-654-7654 to **start a case with PQC and provide the answers to the template questions**

Non-Warranty:

For vehicles outside of New Vehicle/Powertrain Warranty, please contact your DVM for additional assistance.

Related Documents:

For engine replacement cases please make sure you are reviewing the following bulletins.

00-06-01-026Q: Engine Replacement After Severe Internal Engine Damage – Replace Intake Manifold

18-NA-073: Repair Guidelines for Engine Component Wear

22-NA-074: Gasoline Engine Replacement Guidelines after Connecting Rod or Crankshaft Main Bearing Damage – Replace Oil Cooler, Oil Cooler Lines and Oil Tank

23-NA-141: Information on Engine Block Cracked at Head Bolt Hole Locations

23-NA-170: Diagnostic Tips for Seized Engine or Engine Noise

Template:

Restricted Part number:

19434264 Engine - 4.3L (LV3)

Caller's Name/Position:

Parts Manager name:

Dealership's Current Address:

Q1: Have you verified through GWM/IVH that this vehicle is currently under New Vehicle/Powertrain Warranty? Y/N

If yes follow this restriction process to request an engine.

If no, refer back to the Non-Warranty information in this PI.

Parts Information

Description	Part Number	Quantity
Engine - 4.3L (LV3)	19434264	1

Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4067490	Engine Replacement	Use Published Labor Time

Version History

Version	1
Modified	PIP5960 Created.



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