



Preliminary Information

PIT5895C Multifunction Inner Tailgate Will Not Open Or Unable To Disable Inner Tailgate

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500 LTD (RPO J21, VIN Digit 5 = W or Y)	2022	All	All	All	All
Chevrolet	Silverado 1500 New (RPO J22, VIN Digit 5 = A or D)	2022	All	All	All	All
Chevrolet	Silverado 1500	2023 - 2024	All	All	All	All
Chevrolet	Silverado 2500/3500HD	2022 - 2024	All	All	All	All
GMC	Sierra 1500 Limited (RPO J21, VIN Digit 5 = 8 or 9)	2022	All	All	All	All
GMC	Sierra 1500 New (RPO J22, VIN Digit 5 = H or U)	2022	All	All	All	All
GMC	Sierra 1500	2023 - 2024	All	All	All	All
GMC	Sierra 2500/3500HD	2022 - 2024	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	QK2 - Multifunction Tailgate and AVJ or ATH - Passive Keyless Entry
Condition	<p>Condition 1. Some customers may comment that the inner tailgate will not release and is inoperative. The primary tailgate will release and working properly.</p> <p>Condition 2. This condition ONLY applies to the 2022 Silverado 1500 New RPO J22 and 2022 Sierra 1500 New RPO J22. Some customers my comment they are not able to disable the inner tailgate and every time they try to disable the inner tailgate it just releases. The inner tailgate can only be disabled if the vehicle is equipped with passive keyless entry, see the latest version of PIT6054 for more information.</p>
Cause	<p>Cause 1. The cause of this concern could be that the inner tailgate is disabled, which is a new feature starting with the 2022 model year.</p> <p>Cause 2. This cause ONLY applies to the 2022 Silverado 1500 New RPO J22 and 2022 Sierra New 1500 RPO J22. BCM calibration issue.</p>

Correction:

Correction 1. To correct this concern enable the inner tailgate. The following information is from the owners manual:

The inner tailgate may be equipped with an enable/disable feature to prevent the inner tailgate from being opened when a hitch or other equipment is installed that could damage the inner tailgate.

To disable the inner tailgate from opening: ensure that the remote key is within 1 meter (3 ft) of the rear bumper and then hold the upper touch pad on the tailgate handle for three seconds.

The tail lamps will flash to alert you that the inner gate has been disabled.

The inner and outer tailgate can still be operated like a traditional tailgate, but the inner gate will not be able to be opened alone.

To enable the inner tailgate function, hold the upper touch pad on the handle for 3 seconds until the tail lamps flash.

The inner tailgate can now be opened separately from the outer tailgate.

Correction 2. This correction ONLY applies to the 2022 Silverado 1500 New RPO J22 and 2022 Sierra 1500 New RPO J22. To correct this concern reprogram the BCM with the latest calibrations currently available in SPS/TLC.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

This Warranty Information ONLY applies to the 2022 Silverado 1500 New RPO J22 and 2022 Sierra 1500 New RPO J22 for Condition 2.

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Use Published Time

Additional SI Keywords

end end-gate endgate gate tail tail-gate tailgate power liftgate

Version History

Version	4
Modified	02/11/2022 - Created on. 07/08/2022 - Updates to the title, models, condition, cause and correction. 09/14/2023 - Updates to the models, condition, cause, correction, warranty, RPO and keyword sections. 02/08/2024 - Updates to the Additional Options (RPO), Condition, Cause, Correction and Warranty sections.

