



Technical Service Bulletin

96 Front Camera: failure of various assist systems (00A5 DTC B200FF4)

96 24 93 2070572/2 March 9, 2024. Supersedes Technical Service Bulletin Group 91 number 23-99 dated June 6, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, S3, and RS 3	2022	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised title (corrected service number)
1	06/06/2023	Initial publication

Customer states:

Multiple driver assist systems are unavailable.

The following messages may be displayed on the instrument cluster:

- Adaptive cruise assist not working.
- Lane assist: currently unavailable. See owner's manual.
- Audi pre sense: currently restricted. See owner's manual.
- Audi pre sense not working.

Workshop findings:

The following DTC is stored in the front camera for driver assist systems -R242- (address word 00A5):

- **DTC B200FF4:** Internal malfunction (symptom code **1124105**) (**static**).

Technical Background

A software malfunction may cause the above DTC to be stored and the driver assist systems to be disabled.

Production Solution

New software in MY23.

Service

SVM Update Instructions:



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Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.

1. Update the Camera for Driver Assist Systems -R242- (address word 00A5) using the SVM action code as listed in the table below, if necessary.
2. Restore the vehicle's activations via the ODIS tester: "Special functions" => "SVM Activations" => "Restore already existing activations".

Model	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code Input
A3	5WA980653C	3302	5WA980653C	3303	A5A018

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 Up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	9638		
Damage Code:	0039		
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 100 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2070572/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732: *00 Software Version Management (SVM), operating instructions*.



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All part and service references provided in this TSB (**2070572**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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