



Service Bulletin

Bulletin No.: 24-NA-045

Date: March, 2024

INFORMATION

Subject: Pop/Creak Type Noise While Sitting Stationary and Turning Steering Wheel with Brakes Applied

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado EV	2024	2024	-	-	All	All

Involved Region or Country	North America
Condition	Some customers may comment on a popping or creaking type noise may be heard inside the cabin if the customer has the brakes applied while turning the steering left or right. This type of maneuver should be avoided. The noise can be heard from the front or rear suspension areas.
Cause	The noise is created due to a momentary slip-stick condition between the brake pads and rotors that is normal noise heard during steering wheel rotation with the vehicle stationary and the brakes applied.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

Do not replace components for this noise as it is a normal characteristic.

Please educate the customer to avoid turning the steering wheel WHILE sitting stationary AND with the brakes applied.

Parts Information

No parts are required for this repair.

Version	1
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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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