	Date 02/2024	JLRP00257
	Service Compliance Notification	
Subject **Diagnostic Module Tank Leakage (DMTL) Pump Extended Warranty – USA and Canada**	Models	**20-21MY See below**

To: **USA and Canada Retailers Only**

For the Attention of: **The Managing Director**
Copies to: **The Service/After-Sales Director/Manager**
The Parts Director/Manager
The New Vehicle Sales Director / Manager

Dear Colleagues,

Extended warranty on DMTL Pumps 20MY to 21MY.

This Service Compliance Notification is to inform you about an extension to the standard JLR warranty provisions for DMTL pumps in the USA and Canada.

Which vehicles are covered under this extended warranty?

The extended warranty coverage is applicable to the following 20-21MY JLR vehicles listed below:

Range Rover Sport (L494)	Range Rover Evoque (L551)
Range Rover (L405)	E-Pace (X540)
Discovery (L462)	F-Pace (X761)
Range Rover Velar (L560)	XE (X760)
Discovery Sport (L550)	XF (X260)
Defender (L663)	XF (X260)

What does this Extended Warranty Cover?

This extended warranty covers the replacement of the DMTL pump on applicable vehicles (listed above).

What is the Extended Warranty offering?

The extended warranty coverage is as follows:

<u>USA and Canada markets – on vehicles listed above:</u> 120 months / 10 years / 100,000 miles, whichever occurs first.

What do Retailers/ Authorised Repairers need to do?

Repairs to Applicable Vehicles must follow the standard JLR repair process.

Retailers/ Authorised Repairers must:

- Check for eligible vehicles on the Jaguar Land Rover claims submission system to make sure that the vehicle is an Applicable Vehicle covered by this extended warranty,
- Follow the repair procedures provided in TOPIx,
- Submit a warranty claim via the warranty system.

NOTE: Where the standard JLR vehicle warranty has expired, the warranty claim must be submitted using Programme Code DMTL.

Yours faithfully,

S J Oldham

Steve Oldham
Global Customer Care Quality Director
JLR

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