



# Technical Service Bulletin

## 91 PSS MIB3: radio plays when vehicle is parked

91 24 82 2071923/2 March 4, 2024. Supersedes Technical Service Bulletin Group 91 number 23-38 dated October 26, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, S3, RS 3, A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, A6, A6 allroad, S6, RS 6 Avant, A7, S7, RS 7, A8, S8, e-tron quattro, e-tron Sportback quattro, e-tron S, e-tron GT, RS e-tron GT, Q3, Q5, Q5 e quattro, Q5 Sportback, SQ5, SQ5 Sportback, Q7, SQ7, Q8, SQ8, and RS Q8	2023	All	Not Applicable

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>header</i> (removed Q4)
1	10/26/2023	Initial publication

This bulletin only applies to MY 2023 A4/A5/A6/A7/A8/Q5/Q7/Q8/Q8 e-tron/e-tron GT vehicles.

### Customer states:

- The radio plays while the vehicle is parked.
- This can happen with the MMI screen being on, or off.

### Workshop findings:

- No relevant DTCs are stored.
- The complaint occurs very sporadically and may be difficult to reproduce.



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## Technical Background

A software issue may cause the radio to continue playing when the vehicle is parked. It will shut off after about 5 – 15 minutes and therefore should not impact the vehicle's 12V battery SoC excessively.

## Production Solution

Not applicable.

## Service

1. Explain to the customer that a solution is expected to be available by the end of the 4<sup>th</sup> quarter of 2024 (subject to change) and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

### Workaround:

Briefly opening the driver's door can deactivate the audio output. Otherwise, the system automatically deactivates after 5-15 minutes.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All parts and service references provided in this TSB (**2071923**) are subject to change and/or removal.

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