

Technical Service Bulletin

48 Steering column stop damaged/missing

48 24 63 2073237/1 March 5, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2019 – 2024	All	Not Applicable

Condition

Customer states:

• The customer states that the steering column can be pushed in too far.

or

• The vehicle does not start.

Workshop findings:

• The longitudinal stop on the steering column is damaged/missing (Figure 1).

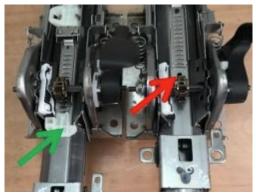


Figure 1. Steering column on left is OK (the longitudinal stop is installed); steering column on right is not OK (the longitudinal stop is missing).

Technical Background

- · When adjusting the steering column, excessive force was applied to the longitudinal stop damaging it.
- It is not possible to modify the longitudinal stop.

Please explain to the customer that excessive force should not be applied when adjusting the steering column.

^{© 2024} Audi of America, Inc.

Technical Service Bulletin

Production Solution

Not applicable.

Service

See Technical Background section.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2073237**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2024 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.

© 2024 Audi of America, Inc.

All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may the sematerials be modified or reposted to other sites, without the prior expressed written permission of the publisher.