SERVICE BULLETIN

L1009 2024-02-13

L1009 (REV A): 2024 S2 DEL MAR SOFTWARE BUNDLE RELEASE

Reason for Revision

Refer to Table 1.

Table 1. Document History

Date	Rev	Revision (Rev) Description
2024-02-13	A	Updated: VSC Calibration
		* Updated: Modules In Update
2024-02-08	-	Initial release

Purpose for Service Bulletin

This bulletin informs dealers that LiveWire has released a comprehensive vehicle module software bundle.

Vehicles Affected

2024: S2 Del Mar (S2DM)

Markets Affected

United States market only.

Required Dealer Action

Table 2.

Action Required	Resolution
NO ☐ YES ☑	YES **Actionable:** Any vehicle, component or software related issues must be performed according to the service bulletin procedure.

1. Install all module software updates that are available in Digital Technician II (DT II) version 24.3.3.

   DIGITAL TECHNICIAN II (PART NUMBER: HD-48650)

2. Begin updates with the Telematic Control Unit (TCU), this can help prevent any interruptions with following module updates.
3. There is an Instrument Module (IM) software update that is a component of the bundle. This is installed via the Universal Serial Bus (USB) port on the vehicle. A Universal Serial Bus Type-C (USB-C) drive is required for this update.

   The file can be found at: www.h-d.com/infotainment-support

4. At any time, the IM displays a Firmware Over the Air (FOTA) prompt, accept the update.

Modules In Update

- TCU - 3.2.9.2I2.12.0.2I0.0.0.0
- IM - EV4_5138089_20240108
- Vehicle Supervisory Controller (VSC) - Calibration 13.3.3.2 I Software 13.3.11.2
- Onboard Charger (OBC) - Control Board 7.4.8.2
- Rechargeable Energy Storage System (RESS) - Software 5.3.17.2
- Body Control Module (BCM) - Calibration 144.3.7.2 I Software 144.3.7.21144.3.7.2
- Right Hand Control Module (RHCM) - Software 0.39.0.2
- Left Hand Control Module (LHCM) - Software 0.35.0.2

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									