



Subject: INFOTAINMENT FADER OPERATION (6 SPEAKER INFOTAINMENT SYSTEM)	Service Alert No.: SA-005/24
	Last Issued : 02/01/2024

BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2024 CX-30 (DM) 2.5S, SE (Select), PF (Preferred) (6 speaker infotainment system)

2024 Mazda3 (BP) 2.5S, SE (Select), PF (Preferred) (6 speaker infotainment system)

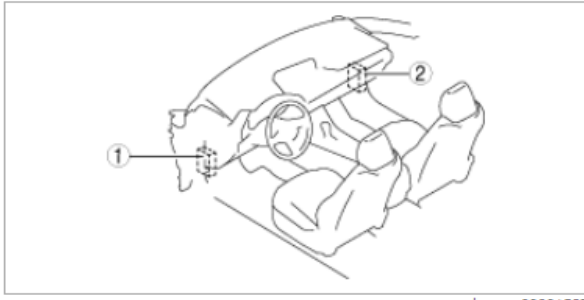
DESCRIPTION

Customers may report no audio when using the infotainment fader function fully adjusted to the rear. If the customer's vehicle is among the trim levels referenced above it is equipped with a 6-speaker infotainment system and does not include rear door speakers even though there are speaker grills/covers in the rear door panels. MazdaUSA and published vehicle specifications provide the correct information indicating that these trims are equipped with a "6-speaker audio system".

This is a normal condition of the "6-speaker audio system" and current Mazda CONNECT fader function. Rear speaker diagnosis is not necessary as they are not equipped.

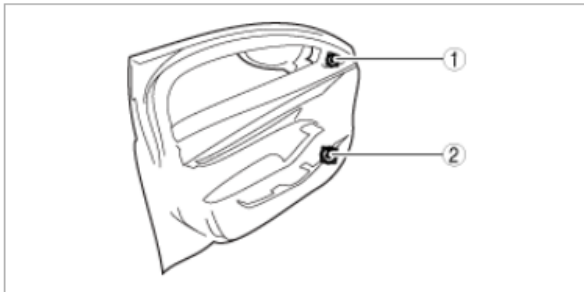
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Construction



bmcozp00001537

1	Cowl side woofer (LH)
2	Cowl side woofer (RH)



azjjw00002196

1	Tweeter *1
2	Front door speaker *1

*1:The figure shows the left side (same as right side).

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