

## NTG6 Entry - Radio station favorites list goes missing after bus idle

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Topic number	LI82.60-P-077553
Version	1
Function group	82.60 - Radio, audio, video systems
Date	2/23/24
Validity	All model series with NTG6 Entry, code 547
Reason for change	New remedy available

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### Complaint

The radio station favorites list is no longer present after bus idle

### Cause

Saving process during download

### Remedy

Perform software update in control unit HU6 in the head unit (A26/17) to version E871.1 (A 247 904 53 00).

Symptoms				
Communication/information > Entertainment > Radio > Does not store selected station				
Communication/information > Entertainment > Radio > Radio station list is unavailable				
Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			8210N	Please refer to this TIPS document during invoicing