

Change to the login procedure for the payment service in the toll system (code 943)

Topic number	LI82.88-P-077552
Version	1
Function group	82.88 - Toll system
Date	2/29/24
Validity	All vehicles with code 943
Reason for change	

Complaint

Change in the login procedure for the payment service in the integrated toll system.
The change will become active on 3/1/2024.

Cause

Updated login procedure to simplify activation of services

Remedy

To activate the toll system control unit, a service activation must be implemented by the customer for the payment method (credit card information) to be transmitted to the service provider and their terms and conditions to be accepted. Previously, the activation process took place via the Toll Service app in the head unit.

In future, the service activation will instead take place via the website of the Payviam service provider. (Figure 1)

For a duration, the Toll Service app will provide a link to the service activation page via URL text and via QR code: (Figure 2)

URL: <https://www.payviam.com/MB>

QR code: see attachment

Additional information:

- Between 24 - 48 hours after the registration of the service, the service will be operational and the system will be able to be used.

- UI operation in the vehicle settings:

- UID serial number is the number that is required for the activation of the service (Figure 3)
- Number of passengers - is determined automatically: In California, the toll amounts depend on the number of passengers.

If this option is activated, this is automatically taken into account by the system by means of belt and weight sensors.

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Attachments	
File	Description
Bild3.jpg	Figure 3
QR-Code.jpg	QR code for access to payviam website
Bild2.jpg	Figure 2

Bild1.jpg



Figure 1

Symptoms

Overall vehicle > Networking > Combination switch > Function error

Communication/information > Telematics service > Activation/deactivation > Control unit cannot be activated/deactivated

Communication/information > Telematics service > Activation/deactivation > Telematics service cannot be activated/deactivated

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note