

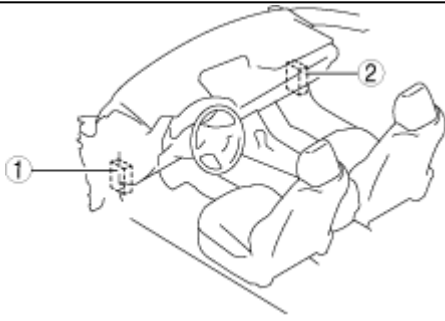
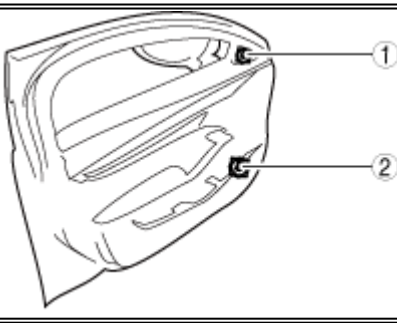
<b>Subject:</b>  <b>BLUETOOTH PHONE CALL LOW VOLUME FROM PHONE SIDE</b>	<b>Service Alert No.: SA-012/24</b>
	<b>Last Issued : 02/13/2024</b>

## BULLETIN NOTES

### APPLICABLE MODEL(S)/VINS

2024 CX-30 (DM) 25S, SE (Select), PF (PREFERRED) (6 speaker infotainment system)

2024 Mazda3 (BP) 25S, SE (Select), PF (PREFERRED) (6 speaker infotainment system)

<ol style="list-style-type: none"> <li>1. Cowl side woofer LH</li> <li>2. Cowl side woofer RH</li> </ol>	
<ol style="list-style-type: none"> <li>1. Tweeter (X2) *</li> <li>2. Front door speaker (X2) *</li> </ol>	
<p>* The figure shows left side (same as right side).</p>	

## DESCRIPTION

Some customers may experience a Bluetooth phone call with low volume from the phone side (caller can barely hear the other side). Be advised that Mazda is aware of the issue and is working on a resolution. This Service Alert will be revised when a fix is available.

**NOTE: Do not perform any repairs at this time.**

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