# Technical Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



Subject:

NOISE FROM FRONT RIGHT SIDE WHEN DRIVING OVER BUMPY ROADS

Bulletin No.: 09-007/24

Last Issued: 02/02/2024

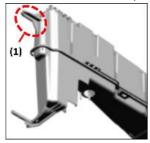
#### **BULLETIN NOTES**

### APPLICABLE MODLE(S)/VINS

2024 CX-90 with VINS lower than JM3KK\*\*\*\*\*\*153439 (produced before December 13, 2023)

#### **DESCRIPTION**

Some customers may complain about an unusual noise (rattling or cracking noise) coming from the front right side of the vehicle when driving over bumpy roads. This may be caused by the washer tank fixing pin (1), which is inserted to the body, and the hole where the pin is inserted colliding with each other when the vehicle is moving over bumps. To eliminate this concern, a new protector is attached to the washer tank.



Customers having this concern should have their vehicle repaired using the following repair procedure.

#### **REPAIR PROCEDURE**

- 1. Verify the customer concern.
- 2. Remove the washer tank referring to the instruction in MGSS (WASHER TANK REMOVAL/INSTALLATION).
- 3. Clean the washer tank wall at the protector attachment area (1).



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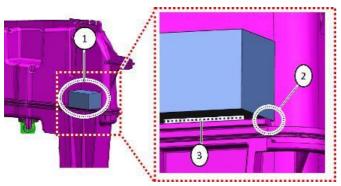
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4. Attach the protector (1) to the washer tank.

#### NOTE:

- Align the protector edge with the washer tank rib end (2).
- Set the protector so that its side is parallel to the washer tank rib (3).



5. Verify the repair.

#### **PARTS INFORMATION**

Parts Number	Description	Qty.
KR9P-50-794	Protector	1

## WARRANTY INFORMATION

#### NOTE:

- · This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- · This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- · Additional diagnostic time cannot be claimed for this repair.

Warranty Type	А
Symptom Code	82
Damage Code	98
Part Number Main Cause	KR9P-67-481 or KR9R-67-481*
Quantity	0
Operation Number / Labor Hours:	XXWKZXAX / 0.9 Hrs.

**NOTE:** Claim KR9P-50-794 as a related part.

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