

Warranty Information: Warranty Extension for High-Volt Battery Control Unit (07/24)

Vehicle Type: **Cayenne S E-Hybrid (92A)**

Model Year: **As of 2015 up to 2018**

- Country / Market:
- USA
 - Canada
 - Puerto Rico

Concerns: **High-volt battery control unit** (part-ID 2794)

Cause: **Technical warranty extension (TWE) high-volt battery control unit**

The warranty on the high-volt battery control unit lasts for **20 years from the new vehicle delivery date, irrespective of the total mileage of the vehicle.**

You will find the exact warranty period of a vehicle in the vehicle information in the Porsche Central Service System (PCSS).

The warranty extension is displayed as an additional new vehicle warranty scope and contains the added information **“High-volt battery control unit”** in the “Coverage” column.

The warranty applies **only in the USA, Canada and Puerto Rico markets** and is always transferred automatically to the next owner.

All other warranty terms and conditions remain unchanged.

Overview of components covered by the warranty extension

Part-ID	Designation
2794	High-volt battery control unit

Information: **Scopes not covered by this extended warranty**

All damage or malfunctions caused by other external influences such as damage as a result of an accident, incorrect use or neglect of the vehicle.

Restrictions on the cover of the extended warranty

The warranty and service information in the vehicle includes information about the warranty conditions for the vehicle. The owner should always read these warranty conditions carefully as the rights and obligations listed there also apply to the extended warranty.

Customer communication

Please actively inform affected customers about the extended warranty only if this is a legal requirement in your market. Otherwise, **no active customer communication** is planned.

Invoicing:

For invoicing warranty claims using the "High-volt battery control unit" warranty extension, the claim must be entered by specifying **Warranty type 111** under **part-ID 2794 – High-volt battery control unit** as the **component responsible for causing the problem**. The damage category is to be selected in accordance with the customer complaint. The documentation specifications in the Porsche Warranty Manual must be observed without restriction.

If a mobility option is required in relation to repairs covered by the technical extended warranty, this can be invoiced as part of the existing customer mobility program. The Customer mobility program regulations apply unchanged.

If you have further questions and concerns relating to this extended warranty, please open a Warranty Support PRMS ticket .

Important Notice: Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. Part numbers listed in these bulletins are for reference only. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.

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