

**Transmission Symptom: Grinding/Rattling Noise from the Clutch Area When Pressing and Releasing the Clutch Pedal (SY 14/24)**

Vehicle Type: **911 S/T (992)**

Model Year: **As of 2024**

Concerns: **Clutch**

Symptom: **Customer complains about grinding and/or rattling noises in the clutch**

Cause:



**Information**

The Porsche 911 S/T is equipped as standard with a **specifically developed lightweight clutch**, which is installed in this form for the **first time in a 911 series**. **Due to the design**, this results in **previously unknown noise behavior**, which can be **mistakenly interpreted as a defect** in the drivetrain.

The following specific noise phenomena are to be assessed as normal and harmless:

- While stationary, when the engine is running, clearly perceivable “grinding” when the clutch pedal is fully depressed
- Audible rattling when the clutch pedal is not depressed while stationary and when accelerating, particularly from lower engine speed ranges

**In order to avoid unjustified customer complaints or unnecessary workshop work, please note this phenomenon specific to the Porsche 911 S/T.**

Actions:

If the grinding and/or rattling noises can be clearly allocated to the clutch, the customer can be informed that this is a **Porsche 911 S/T-specific phenomenon in connection with the lightweight clutch installed for the first time in series production and does not constitute a component defect**.

Two audio files are available in the Porsche Partner Network (PPN) under the article “911 S/T - Clutch noise” in which the described noises can be heard:

- Noise behavior with clutch pressed (“clutch pressed”)
- Noise behavior with clutch not pressed (“clutch not pressed”)

The noises heard in it are to be rated as normal and safe and should support you when comparing the noises complained about and arguing against the customer in the event of customer complaints.

References for the clutch noises: [https://ppn.porsche.com/portal/community/porsche\\_cars\\_north\\_america/after\\_sales/support/blog/2024/01/25/911-st-992-clutch-noise](https://ppn.porsche.com/portal/community/porsche_cars_north_america/after_sales/support/blog/2024/01/25/911-st-992-clutch-noise)

**Information**

Replacing the lightweight clutch does not correct the problem in this complaint and does not provide any remedy.

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