

**IMPORTANT CAMPAIGN INFORMATION**

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**  
Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Thomas Built Buses Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada  
Detroit Diesel Distributors  
Export Distributors

Daimler Truck North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions about this letter, please submit your inquiry using the **WSC app on the DTNA Portal.**

REF #: ICI24-007

Effective: 02/14/2024

Release: 02/14/2024

**SUBJECT: SF669 Campaign Suspended**

Recall  
Reminder  
Notices

This letter is to inform you that campaign SF669, Adaptive Cruise Control, will be suspended today Wednesday, February 14, 2024. As of Wednesday, February 14, 2024, you will see SF669 marked as "Suspended" in OWL.

It has been determined that a change in work instruction is necessary. A revised bulletin will be posted to DTNA Portal when the changes are made, and the campaign is reactivated.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry using the Warranty Support Center (WSC) app, located on the DTNA Portal.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*