

**IMPORTANT CAMPAIGN INFORMATION**

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**  
Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Thomas Built Buses Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada  
Detroit Diesel Distributors  
Export Distributors

Daimler Truck North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions about this letter, please submit your inquiry using the **WSC app on the DTNA Portal.**

REF #: ICI24-004

Effective: 02/02/24

Release: 02/02/24

**SUBJECT: SF679 – Bulletin Revision**

Recall  
Reminder  
Notices

This letter is to inform you that a revised bulletin for Recall SF679 - VIRTUAL TECHNICIAN MODULE is available on DTNA Portal. Please print and use the revised bulletin for all work under SF679 from this point forward.

**REVISION:** The parts table has been updated. The Hook and Loop tape part numbers listed in the parts table are intended for production purposes only and are not available for ordering from DTNA Parts Distribution Centers (PDCs). The Hook and Loop tape should be sourced locally.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry using the Warranty Support Center (WSC) app, located on the DTNA Portal.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*