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TO: Service and Dealer Locations

FROM: Aftermarket Service

SUBJECT: **Charger Assistance Including the Detroit eFill Charger**

ISSUE

For information on Detroit eFill Chargers, please refer to the following:

- For infrastructure consulting, training, and incentives, contact your Detroit eConsultant.
- For eFill sales related topics, contact your District Parts Manager.
- For eFill Service and Parts Technical Support, submit a Daimler Truck Technical Support (DTTS) case as described in 22CSA-17 or call 800-445-1980.
- For Detroit Charger Management System (CMS) issues, call 855-253-0420, option 2 or email DetroitConnect@daimlertruck.com.
- For all other chargers, please communicate directly with the charger manufacturer.

These channels for communication should be used until further notice.

CONTACT INFORMATION

Please contact the Detroit Diesel Customer Support Center at 800-445-1980 or email csc@daimler.com if you have any questions.