	Volvo Car USA LLC	Technical Journal			
	Technical Journal Title	Ref. No.			
	VIDA Main battery diagnos	TJ 35924.1.4			
	battery a second time				
OLVO	Issuer (Dept.)	Issue Date	Status Date		
	Technical Service	2/20/24	2/21/24		
	Car Market	Partner	Function Group		
	United States and Canada	3 US 7510 Volvo Car USA	3111		
	Function Description	Page			
	Battery, complete	Page 1 of 1			

Rows beginning with * are modified

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DESCRIPTION:

The VIDA 12V main battery diagnostic may prompt you to charge the battery for one hour and retest. If after doing so, you are prompted to charge the battery again, follow the advice under Service.

CSC Customer Symptom Codes

Code	Description				
LM	12 V main battery/Dead battery				
LN	12 V main battery/Weak or low electrical power				
3L	Technician information/Repair information/Not for warranty use				

DTC Diagnostic Trouble Codes

Vehicle Type

Туре	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
2XX							2016-9999		-	201505-999952
5XX							2019-9999		-	201746-999952

SERVICE:

Multiple prompts by VIDA to charge the battery can indicate poor charge acceptance.

To obtain a valid failure code in this situation, use the handheld tester (Volvo PN 9513212 (9513030), Model BT3300) to test the battery.

Warranty claim info:

Claim submission guidelines and labor operations can be found in TJ 36845

PN = Part Number

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3111.