



Service Campaign 74-07

MODELS

AFFECTED: 2022 & 2023 Roam

DATE: February 5, 2024

SUBJECT: UVL Side Shield Removal

PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE MANAGER.

Winnebago Motorhomes is conducting a Field Service Campaign on certain 2022 and 2023 Roam models to remove the under vehicle lift side shields to allow better air flow when driving.

Affected Vehicles and Owner Notification

Attached to this letter is a list of subject vehicles which were shipped to your dealership. Customers with affected vehicles are being sent a letter notifying them of the service campaign. Owners are directed to contact a Winnebago Motorhome dealer for the service campaign to be performed at no cost to them. A copy of the owner notice is provided for your information.

Repair Procedure:

Refer to instruction sheet provided with parts kit or on WinPortal.

Parts Information:

The part order should be placed as an R: Recall type order. You will need the campaign dealer number and the Winnebago serial number for the affected vehicle to place the order. Multiple serial numbers may be placed on a single order.

Campaign Dealer Number: 7844

<u>Quantity</u>	<u>Part Description</u>	<u>Winnebago Industries Part Number</u>
1	Roam UVL Side Shield Removal	SC7844-24-704

Reimbursement

When the service has been completed, submit a warranty claim using the operation number and TIC code listed below.

<u>DESCRIPTION</u>	<u>OPERATION NUMBER</u>	<u>TIME ALLOWANCE</u>	<u>TIC CODE</u>
UVL Side Shield Removal	08740799	1.0	7407SB

If the vehicle is out of warranty, use service authorization 73G7407T when filing your claim.

FINAL CLAIMS NEED TO BE SUBMITTED BY AUGUST 5, 2024.

Perform this procedure on all subject vehicles currently in your inventory. DO NOT DELIVER ANY SUBJECT UNITS TO A CUSTOMER UNTIL THIS CORRECTIVE ACTION HAS BEEN TAKEN.

If You Need Assistance

If dealer technical assistance is needed, please contact the Winnebago Motorhome Technical Service Department at (866) 653-4329 from 8:00 a.m. to 4:30 p.m. Central Time or by e-mail at: techservice@wgo.net.

Thank you for your cooperation.

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Director, Customer Support



**FOR YOUR INFORMATION
-COPY OF OWNER INFORMATION-**

RE: BODY SERIAL
CHASSIS SERIAL

Dear Winnebago RV Owner:

When you purchased your new Winnebago RV, you also received our commitment to provide you with a quality product and our dedication to continuing customer satisfaction. In keeping with this commitment, we are notifying you of a service campaign that may affect your Winnebago RV.

Winnebago is conducting a Field Service Campaign on certain 2022 and 2023 Roam models to remove the shields to the under vehicle lift to allow better air flow when driving.

Our records indicate that you have purchased a vehicle with the serial number which appears above.

What We Will Do

Your Winnebago dealer will remove the UVL side shields.

What You Should Do

Contact your Winnebago dealer to arrange for a service appointment. Please allow sufficient time for your dealer to process your vehicle on the date of the appointment. The actual repair will take approximately 1 hour however your dealer may require additional time to process your coach.

Important

This campaign and offer to provide service is at NO COST TO YOU and is valid until August 5, 2024, at which time the campaign will be closed.

If You Need Assistance

If you have questions or need assistance, please contact Winnebago Motorhome Customer Care at (800) 537-1885 Monday through Friday from 8:00 a.m. to 4:30 p.m. Central Time or by email: customercare@wgo.net.

We are sorry to cause you this inconvenience. We have taken this action in the interest of your continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Thank you for choosing a Winnebago RV.

Winnebago
Forest City, IA 50436