

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Senior Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Service Campaign Launch Notification</b> <b>Inspect Weld Seam on Trunk Lid for Crack</b> <b>MY23 C-Class (206 platform)</b>	DATE: February 16, 2024

## IMPORTANT SERVICE CAMPAIGN LAUNCH

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES (1-800-367-6372).

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis



<b>Service Campaign Launch Notification</b>		February 16, 2024
<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>Inspect Weld Seam on Trunk Lid for Crack</b>
2024010016	23P8892107	
<p>This is to notify you of the <a href="#">Service Campaign Launch</a> to inspect the weld seam on the trunk lid for a crack on <b>41</b> Model Year (“MY”) 2023 C-Class (206 platform) vehicles. The vehicles will be visible and flagged in VMI as “OPEN” on <b>February 16, 2024</b>.</p>		
<b>Background</b>		
<b>Issue</b>	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2023 C-Class (206 platform) vehicles, the weld seam on the trunk lid may not meet current production specifications. It is possible that a crack may be evident on the weld seam.	
<b>What We’re Doing</b>	MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will inspect the weld seam on the trunk lid and replace the trunk lid, if necessary.	
<b>Parts</b>	The remedy is available and can be performed as necessary. Estimated replacement rate is expected to be ~20%.	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	2023	
<b>Vehicle Model</b>	C-Class	
<b>Vehicle Populations</b>		
<b>Total Campaign Population</b>	41	
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	Customer letters will not be mailed.	
<b>AOMS/SOMS</b>	AOMs – This campaign may generate questions from your dealers.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



# Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2024010016, February 2024

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model C-Class (206 platform)**  
**Model Year 2023**

## **Inspect Weld Seam on Trunk Lid for Crack**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2023 C-Class (206 platform) vehicles, the weld seam on the trunk lid may not meet current production specifications. It is possible that a crack may be evident on the weld seam. An authorized Mercedes-Benz dealer will inspect the weld seam on the trunk lid and replace the trunk lid, if necessary.

Prior to performing this Campaign:

- **VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 41 vehicles are affected.

Order No. P-SC-2024010016

# Service Campaign Bulletin

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## Inspect Weld Seam on Trunk Lid for Crack, Replace Trunk Lid if necessary.

### Check/Test Procedure

1. Inspect the weld seam on trunk lid (**Figure 1, 1**) at the depicted location (**Figure 1, A**) for a possible crack.

**i** Weld seam must be checked in the direction of travel of weld.

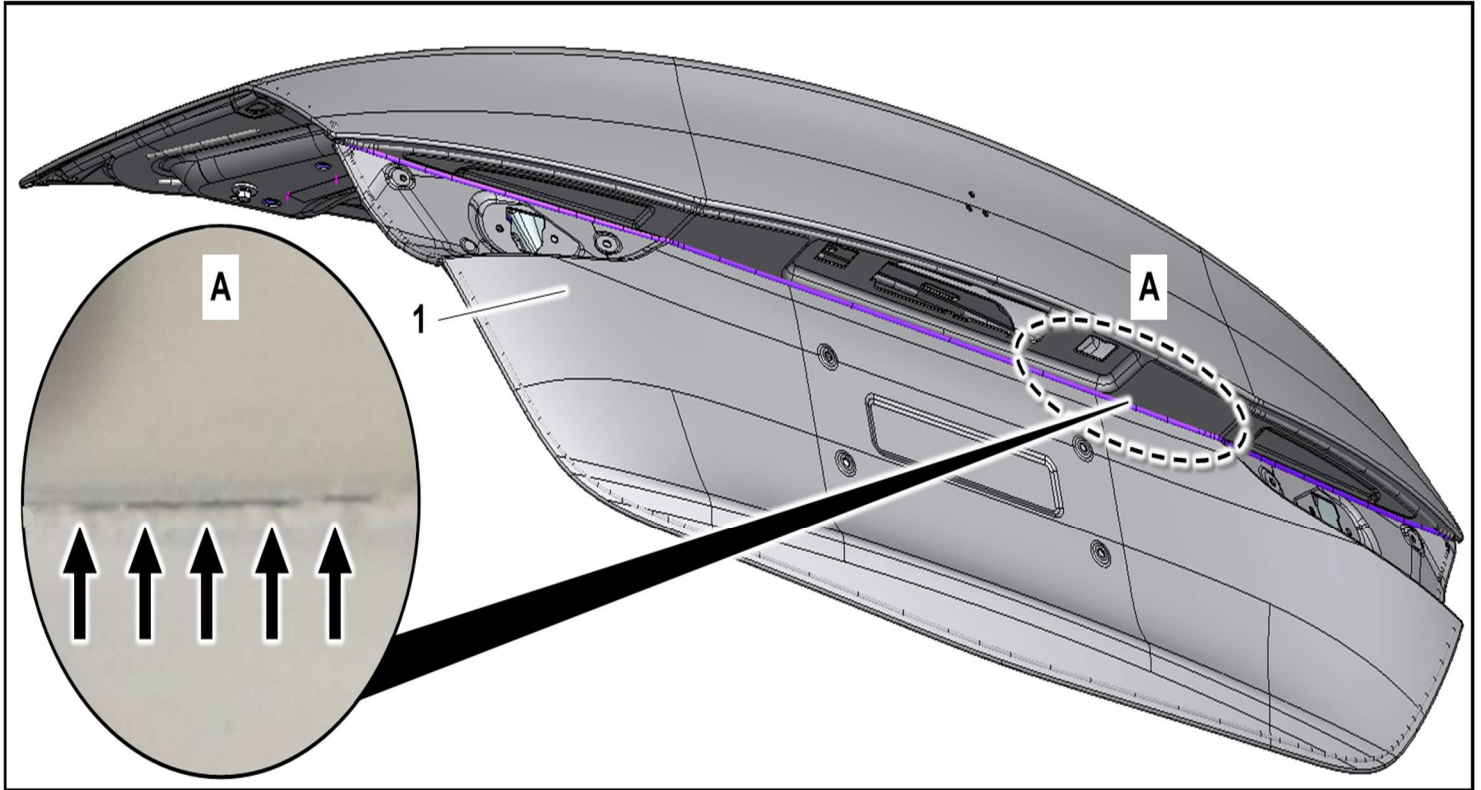


Figure 1

- a. **Crack is** visible on trunk lid (**Figure 1, 1**) at specified location (**Figure 1, A**) – Carry out **Work Procedure**.
- b. **No crack** visible on trunk lid (**Figure 1, 1**) at specified location (**Figure 1, A**) – **End Measure**.

### Work Procedure

1. Replace trunk lid (**Figure 1, 1**).

**i** For basic information, see **AR88.50-P-0001WT** and **AR98.00-P-0210WT**.

**i** Additional information for vehicles with code 501 (360° camera), see **AR54.65-P-0029WT** and **AR88.50-P-5090WT**.

**Primary Parts Information**

Qty.	Part Name	Part Number
As required (1)*	Trunk lid	A 206 750 04 00
As required (1)**	Wax	A 000 986 32 01 09

\* The replacement parts must be determined according to the equipment variant for the vehicle identification number via the parts process in the Xentry Portal.

\*\* Packaging unit is to be used for approx. 10 vehicles.

**i** Small parts such as emblems, screws, rivet nuts, sealing rings, cable ties, fluids, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

**i** **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

**Warranty Information**

Damage Code	Operation Number	Description	Labor Time (hrs.)
88 921 07	12-1981	Check weld seam on trunk lid for possible crack	0.1
	12-1982	Replace trunk lid <b>(after check)</b> <b>Includes:</b> Remove/install trunk lid, modify detachable parts of trunk lid, and adjust trunk lid.	2.1
	12-1987	Paint trunk lid (after replacement) <b>Includes:</b> Preparatory work for two-coat finish, paint matching.	2.4
	12-1983	Extra work for: Trunk lid with 360° camera <b>Includes:</b> Calibrate 360° camera with XENTRY, including calibration drive.	0.4
	12-1984	Extra work for: Trunk lid with reversing camera	0.1
	12-1985	Extra work for: Trunk lid with closing assist	0.1
	12-1986	Extra work for: Trunk lid with rear spoiler	0.3

**i** **Note:** Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.