



Kia America, Inc.

Software Update for Electric Water Pump

EV9 | February 05 2024

This Over-the-Air (OTA) software update is designed to help improve the AC (alternating current) charging performance of certain 2024 EV9 vehicles by enhancing the operation of the Electric Water Pump. This update will help prevent the interruption of AC charging and the unintended display of warning lights.

1.	Vehicle Model	2024 EV9 (produced between 9/25/2023 - 1/25/2024)
2.	Time Required	OTA Update (in-vehicle): 9 minutes approx. Once this software is downloaded by the vehicle, a pop-up will be displayed on the infotainment screen when the vehicle is powered off.

Additional information: This OTA will be rolled-out to all eligible EV9 vehicles with an active Kia Connect account.

If you have any questions, please contact the Kia Connect Call Center (844) 886-9411.

For more information on Over-the-Air software updates, please visit our website:

<https://owners.kia.com/content/owners/en/ota-software-update.html>