



SSM 52297 2024 Ranger - Trailer Brake Controller (TBC) Gain Setting Visible When Vehicle Is Not Equipped With A TBC

Some 2024 Ranger vehicles may exhibit a condition in the trailer setup menu of the center display screen, where the TBC gain setting adjustment is visible when the vehicle is not equipped with TBC from the factory. This may be due to the accessory protocol interface module (APIM) software. Reprogramming or replacing the APIM will not resolve this condition. Inform customers that engineering is currently working on a solution for this condition and will be released via Ford Power-Up software updates delivered over-the-air (OTA) expected in Q4 2024. Software will update automatically if vehicle connectivity is enabled in the vehicle's settings. Schedule a service visit for customers who have disabled vehicle connectivity or who report that they did not receive the update in December 2024. Monitor OASIS for additional information.